











COMMUNITY NEEDS ASSESSMENT SURVEY FOR THE REGENERATION OF THE ŌTĀKARO/AVON RIVER CORRIDOR

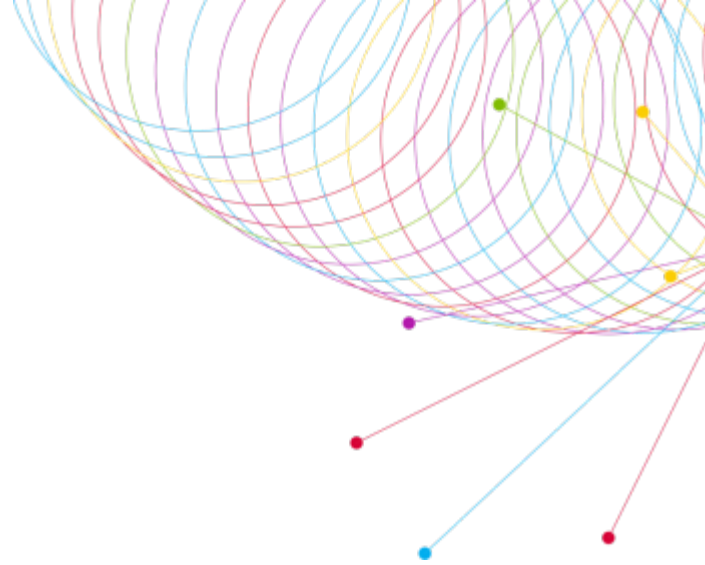
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REGENERATE
CHRISTCHURCH
TE KŌWATAWATA



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INTRODUCTION AND METHODOLOGY

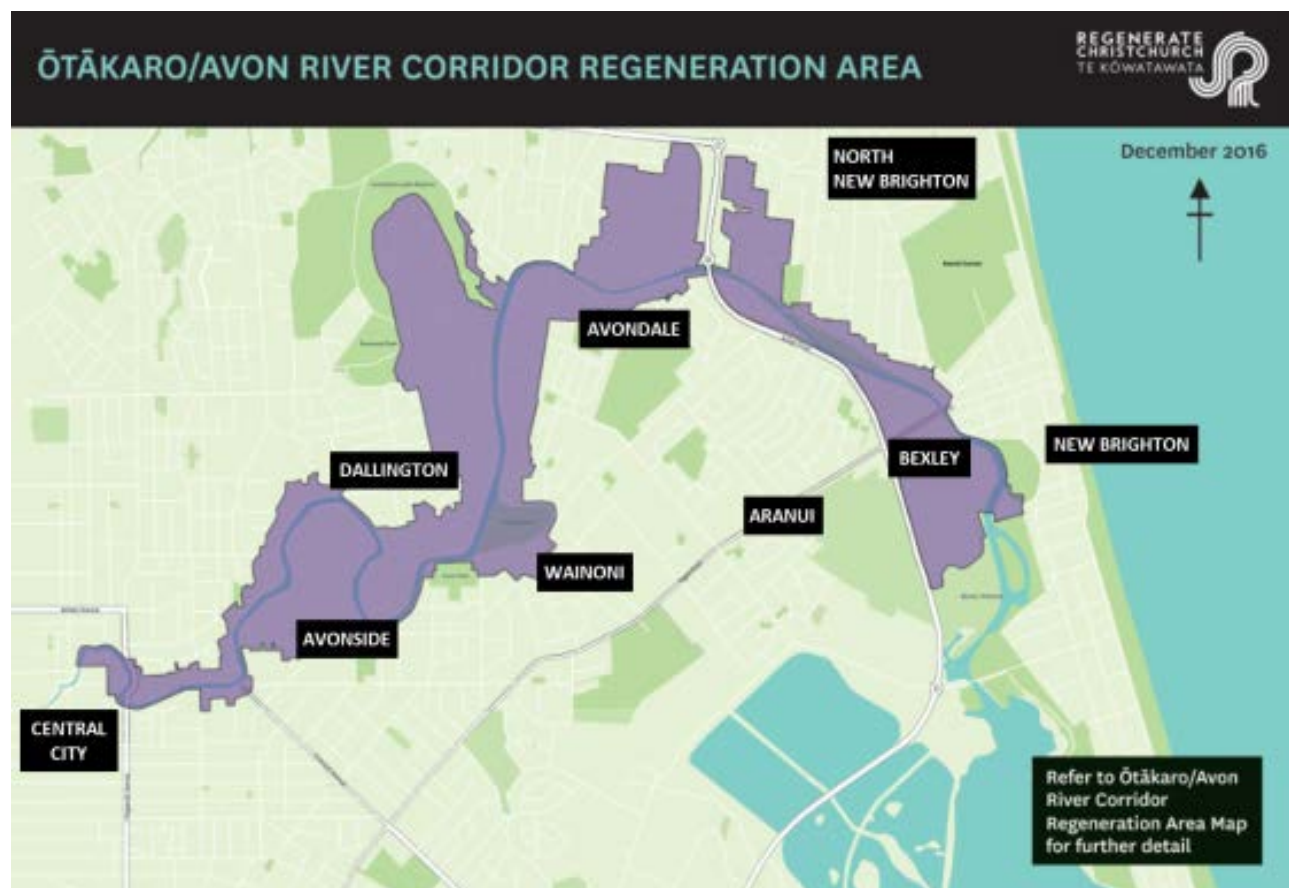
INTRODUCTION

The purpose of this research is to understand the community's needs for the regeneration of the Ōtākaro/Avon River Corridor in East Christchurch, which was damaged in the Canterbury earthquakes.

This survey is just one of the ways that Regenerate Christchurch is seeking input from the public for the regeneration planning process.

The survey focused on asking communities what they see as the most important needs for the future regeneration of this area. The information is important to ensure planners and policy makers who will work on the regeneration of Christchurch, focus their efforts on the needs that the community have identified and see as most critical to the future of Christchurch City. A full copy of the questionnaire is included in Appendix 3.

The Ōtākaro/Avon River Corridor is shown in purple below.



QUESTIONNAIRE: HOW THE PRIORITY AREAS WERE IDENTIFIED

A full copy of the questionnaire is included in Appendix 3. Regenerate Christchurch identified the list of priorities, and together with Nielsen, developed the questionnaire and the wording and structure for respondents.

The 35 priorities were broken down into eight broad categories and respondents were asked to prioritise both the categories and the priorities.

Firstly, respondents were asked to rate each of the eight broad categories on a scale of 0 to 10, with 0 being 'not at all important' for the regeneration of the Ōtākaro Avon River Corridor and 10 being 'extremely important'. Respondents were advised that although all eight areas are important and need to be considered in the planning and decision-making, that realistically, trade-offs need to be made.

Secondly, respondents were asked to indicate which of the 35 priorities they see as **essential** (must not be compromised), **very important** (but not absolutely essential if trade-offs need to be made), **nice to have** (if there is sufficient resource and funding) or **not necessary at all** for the regeneration of the area.

The priority categories and the priorities that fit within each category are outlined below and continue on the next page.

Note: the options within each level were shown in a random order to reduce questionnaire order bias, but are shown here in the order used for this report.

8 PRIORITY CATEGORIES

PRIORITIES



Communities living in and around or visiting the regenerated areas are safe

- Buildings and infrastructure are resilient against natural hazards (e.g. earthquakes, flooding)
 - People are safe from crime
- Injuries and risks to public health are minimised



Unique landscapes and indigenous wildlife and plants in the regenerated areas are protected and enhanced

- The quality and quantity of groundwater is protected (i.e. drinking water that is sourced from underground aquifers)
- Water quality in rivers, streams, lakes and wetlands is improved
- Surface water is well managed (e.g. captured and stored for re-use, storm and flood water management systems)
- Native plants and wildlife are protected and attracted
- Landscapes and natural features are protected and enhanced
- The land and water supports the production of food for residents now and in the future (i.e. mahinga kai)

8 PRIORITY CATEGORIES (CONTINUED)

PRIORITIES (CONTINUED)



The regenerated areas help ensure people in Christchurch have an **attractive and well-designed urban environment**

- Urban areas are well-designed and form a hub for the community
- Streetscapes, public open spaces and public buildings enhance the look and function of the areas



The transport system meets the needs of the community living in and around or visiting the regenerated areas

- An increased proportion of journeys are made by active travel (e.g. cycling, walking, running)
- The transport system provides people with access to economic, social and cultural activities
- An increased proportion of journeys are made by public transport



The regenerated areas help ensure people have a **sense of connection to and participate in their community**

- All people have fair and easy (equitable) access to parks, open spaces, recreation facilities in the regenerated areas
- People are given opportunities to influence decisions about their communities
- There are places for people to meet and gather (e.g. libraries, community halls)
- People, places and spaces make it easier to have a good quality family life
- There is increasing participation in recreation and sporting activities
- People are actively involved in their communities and local issues



The regenerated areas are a **good place to work, visit, invest and do business**

- Developments respond to the future challenges and opportunities of climate change
- Developments are designed for future use (e.g. energy efficient, new technologies)
- Access to high quality education and training opportunities
- Improved employment opportunities especially for young people
- Development attracts the types of visits and tourism that will help the region to prosper
- Development encourages economic growth through new businesses and investment
- Investor certainty and confidence are achieved through the removal of barriers to business (e.g. infrastructure, broadband, reducing compliance barriers)



Christchurch's **culture and heritage are valued** in the regenerated areas

- Sites and places of significance to tangata whenua are protected and celebrated
 - Cultural and ethnic diversity is valued and promoted
 - Christchurch's identity and heritage is enhanced in the development of new buildings and public spaces
- The values and identity of those who occupied the land prior to the earthquakes are respected
- Opportunities for participation in arts, culture and creative expression are provided



The regenerated areas help ensure people in Christchurch have a **range and choice of housing**

- Housing is good quality (e.g. well heated, energy efficient)
 - There are sufficient affordable housing options
- The range of housing types meet the diverse needs of communities (e.g. different sized homes, different materials, attached/unattached homes)

METHODOLOGY

The survey was conducted using an online methodology between 23 February and 13 March 2017. A total of 1,241 responses were received. The average survey duration was 21 minutes.

There were two key groups surveyed as part of this research.

1. CHRISTCHURCH CITY RESIDENTS AGED 15 OR OVER

The primary sample source used to contact Christchurch City residents aged 15 or over was the Electoral Roll. A random selection of residents were invited via mail to complete the survey online.

Two mail communications were sent. As the Electoral Roll holds details for those aged 18 or over, the first communication had a postcard giving the opportunity to anyone aged 15 to 17 in the household the opportunity to also take part. A copy of the communications is included in Appendix 4.

The response rate among those mailed directly to take part (those aged 18 and over) was 13% (n=805). A full breakdown of the response rate is included in Appendix 5. In addition, 51 responses were received from 15 to 17 year olds living in the households of the selected respondents.

As those aged 15 to 17 are especially hard to reach via the Electoral Roll and response rates from those aged 18 to 19 are typically lower than older age groups, an online panel was used to supplement this sample. A total of 63 responses from 15 to 19 year olds were collected this way. All 919 responses from Christchurch City residents aged 15 and over (sourced from the Electoral Roll or the online panel) were weighted by age, gender, Māori/Non-Māori ethnicity and residential area to ensure results are representative.

2. FORMER RESIDENTIAL RED ZONE PROPERTY OWNERS

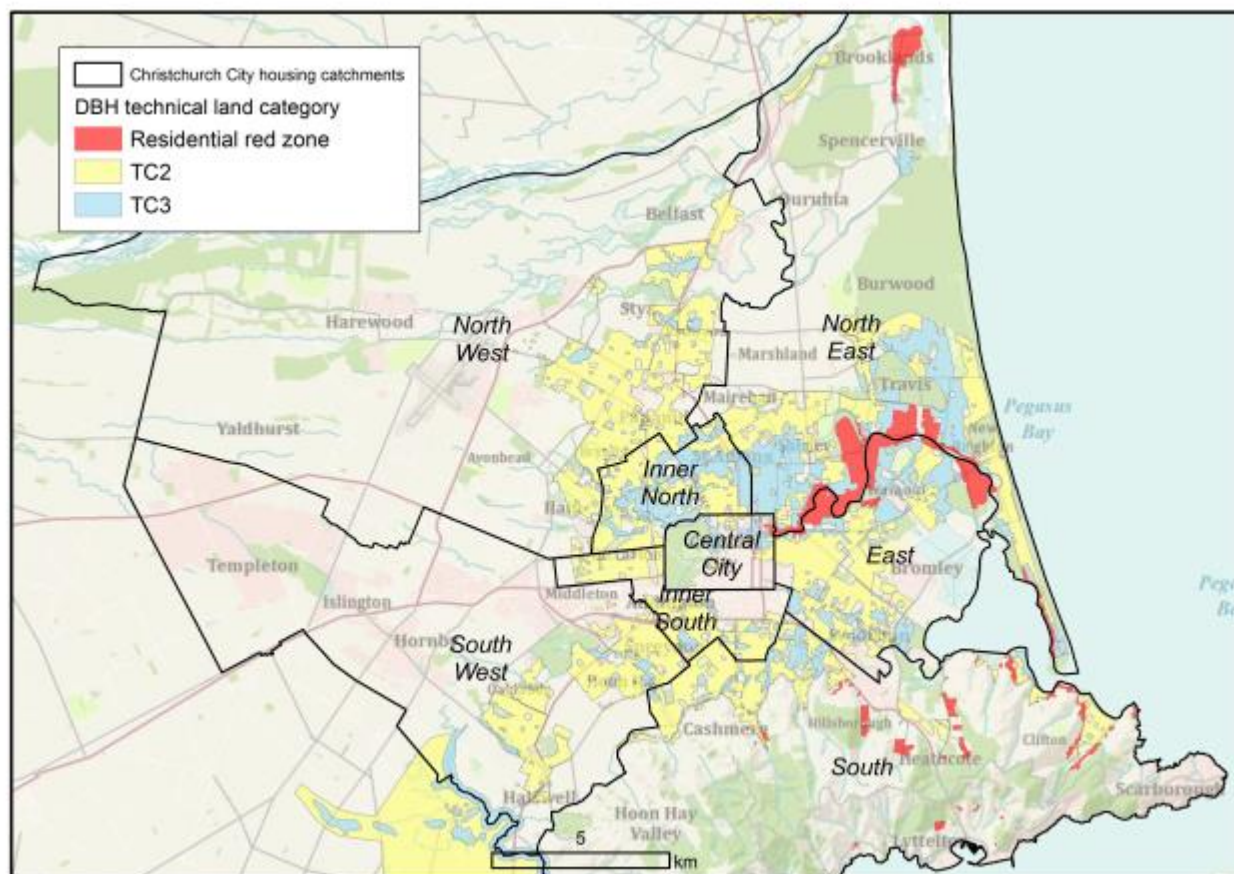
Former residential red zone property owners who took part in a 2015 survey of former owners conducted by Nielsen on behalf of the Canterbury Earthquake Recovery Authority, and who opted in during that survey to participate in further research were contacted via email. These former owners were those who had accepted the Crown offer at the time of the survey, who had an email address available and whose property was in Christchurch City.

Three email invites were sent to these former owners, giving them the opportunity to take part. A total of 322 former owners took the part from an initial sample of 1,096 (excluding 30 emails which were unable to be delivered), resulting in a response rate of 29%. All former owners were eligible to respond, irrespective of where they are currently living. A copy of the emails sent are included in Appendix 4.

These results have not been weighted. A sample profile to show their characteristics is included in Appendix 2.

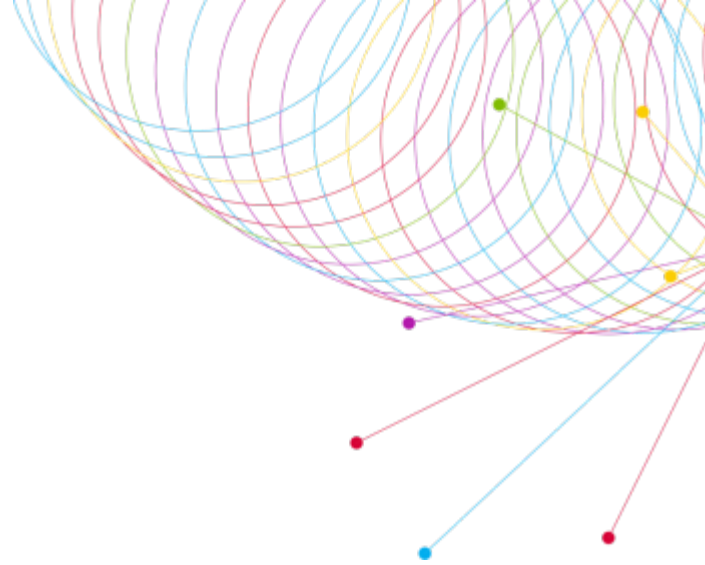
AREAS USED FOR SAMPLING, WEIGHTING AND ANALYSIS

Eight areas, in the image below, were used for sampling of the Christchurch City residents. Throughout the report, results are shown for those from areas neighbouring the Ōtākaro Avon River Corridor. Those living in 'East' and 'North East' Christchurch are included in this group.



MARGIN OF ERROR

All sample surveys are subject to sampling error. Based on a sample size of 919 respondents, the Christchurch City results shown in this survey are subject to a maximum sampling error of plus or minus 3.2% at the 95% confidence level. That is, there is a 95% chance that the true population value of a recorded figure of 50% actually lies between 53.2% and 46.8%. As the sample figure moves further away from 50%, the error margin will decrease.



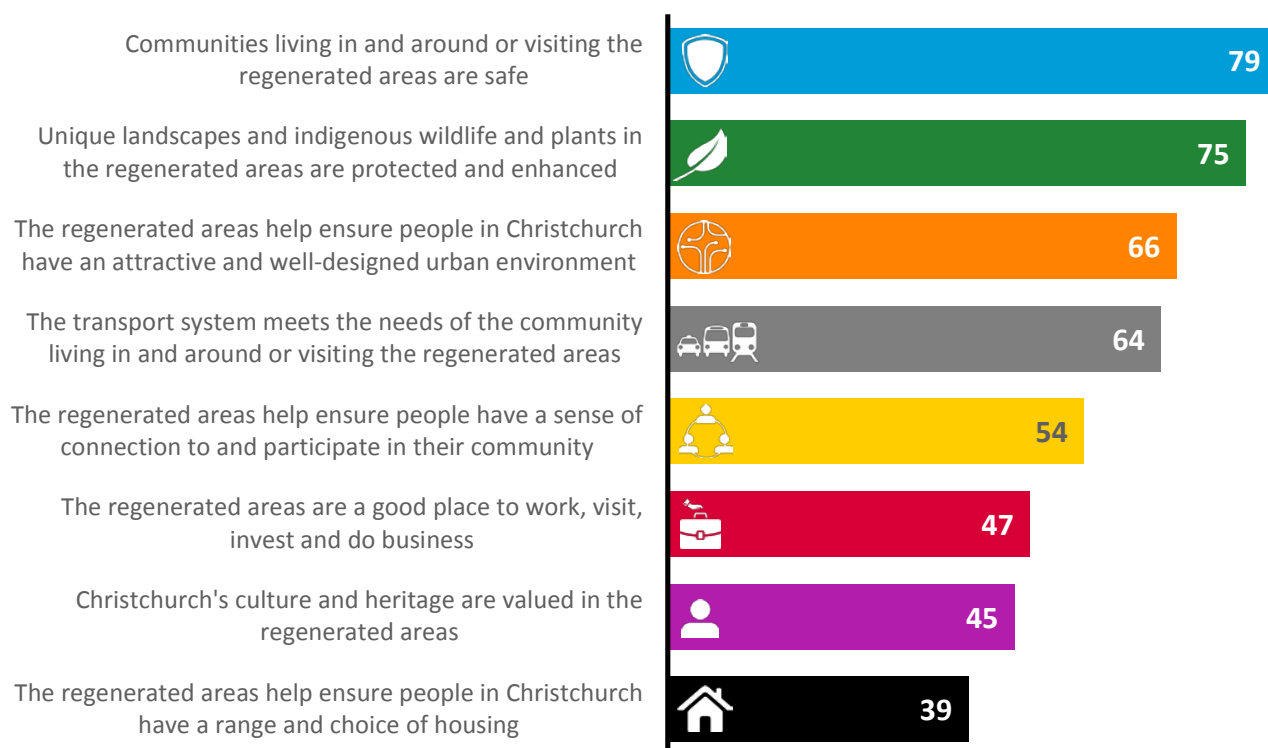
KEY INSIGHTS

OVERALL PRIORITY CATEGORIES

Eight broad priority categories were highlighted by Regenerate Christchurch as areas that need to be considered in the planning and decision-making around the regeneration of the Ōtākaro Avon River Corridor. Christchurch City residents were asked to think about the importance of each of the eight broad priority categories and to rate their importance on a scale of 0 to 10, with 10 being 'extremely important'.

Overall, four in five (79%) indicate that it is very important that the *communities living in and around or visiting the regenerated areas are safe*. Three quarters (75%) indicate that it is very important to ensure the *unique landscapes and indigenous wildlife and plants in the regenerated areas are protected and enhanced*.

Figure: Priority categories ranked based on the proportion who indicate it is very important (% rated 8 to 10)



Although *communities living in and around or visiting the regenerated areas are safe*, has the highest proportion of respondents rating it as 'very important' when asked to choose the one area that is the **most important** consideration in planning, this category drops to second place (18%).

Unique landscapes and indigenous wildlife and plants in the regenerated areas being protected and enhanced has the highest proportion of respondents saying it is the one, **most important** consideration (34%).

TOP 10 PRIORITIES

Throughout all the categories, five of the top ten priorities seen as essential for the regeneration of the Ōtākaro Avon River Corridor, are related to *ensuring unique landscapes and indigenous wildlife and plants in the regenerated areas are protected and enhanced*.

None of the priorities from the overall priority categories for *design, culture and heritage* and *transport* make it into the top 10.

Figure: Priorities ranked 1-10, based on the proportion who indicate it is 'essential'
(% who say the priority is 'essential')



● SAFETY

● LANDSCAPES & WILDLIFE

● DESIGN

● TRANSPORT

● COMMUNITY

● BUSINESS

● CULTURE & HERITAGE

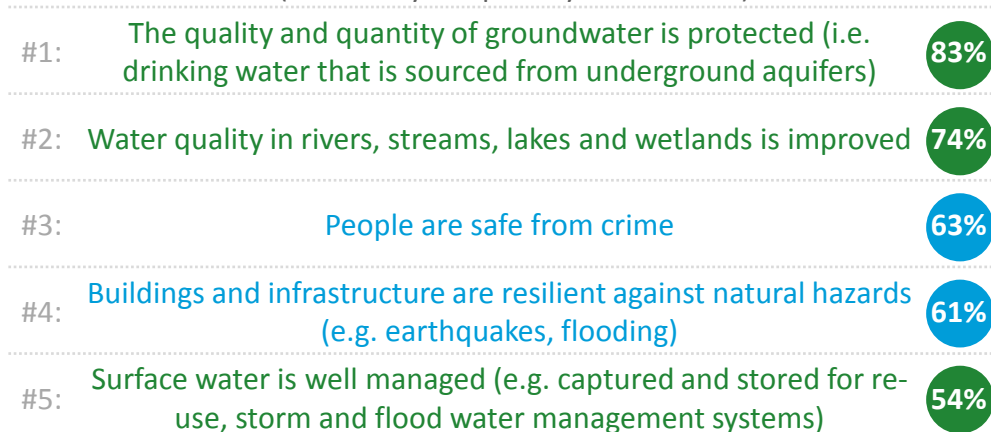
● HOUSING

HOW DO PRIORITIES DIFFER FOR THOSE WHO LIVE IN AREAS NEIGHBOURING THE ŌTĀKARO AVON RIVER CORRIDOR (THAT IS, EAST AND NORTH EAST CHRISTCHURCH)?

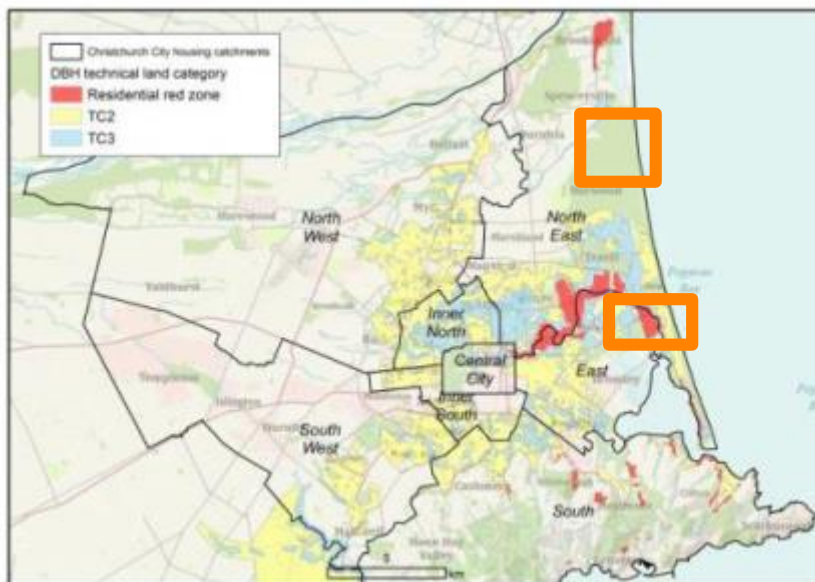
A slightly higher percentage of respondents residing in the areas neighbouring the Ōtākaro Avon River Corridor rated seven of the broad priority categories 'very important' compared with Christchurch City residents. The exception was *regenerated areas being a good place to work, visit, invest and do business*, which had a lower percentage of respondents rate this as 'very important' than Christchurch City residents.

The top five priorities are the same as those seen among Christchurch City residents and those living in neighbouring areas. However, *safety from crime* overtakes *building and infrastructure resilience against natural hazards*.

Figure: Priorities ranked 1-5, based on the proportion who indicate it is 'essential'
(% who say the priority is 'essential')



Although it didn't make their top 5, those who live in the neighbouring areas were more likely to rate *development attracts the types of visits and tourism that will help the region to prosper* as essential (26% compared to 20% of all Christchurch City residents).



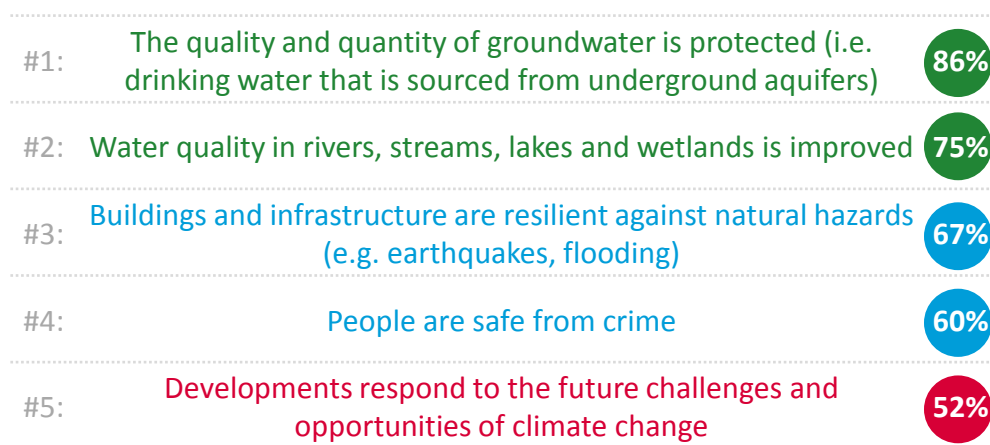
HOW DO PRIORITIES DIFFER FOR FORMER RESIDENTIAL RED ZONE PROPERTY OWNERS?

Former residential red zone property owners largely agree with the overall priority categories identified by Christchurch City residents, but are more likely to consider the following two categories as very important:

- ▶ Attractive and well-designed urban environment (75% cf. 66% Christchurch City total)
- ▶ Valuing Christchurch's culture and heritage (54% cf. 45% Christchurch City total)

The top priorities given by former residential red zone property owners are similar to those of Christchurch City. However, *developments respond to future challenges and opportunities of climate change* replaces the *management of surface water* in the top five.

Figure: Priorities ranked 1-5, based on the proportion who indicate it is 'essential'
(% who say the priority is 'essential')



Former residential red zone residents are significantly more likely than Christchurch City residents to indicate a the following priorities as essential:

- Urban areas are well-designed and form a hub for the community (30% rate this priority as essential cf. 23% Christchurch City total)
- People are actively involved in their communities and local issues (23% cf. 16%)
- People are given opportunities to influence decisions about their communities (38% cf. 31%)
- The values and identity of those who occupied the land prior to the earthquakes are respected (30% cf. 13%)
- Sites and places of significance to tangata whenua are protected and celebrated (20% cf. 15%)

These differences indicate that former Red Zone residents are more supportive of the Ōtākaro Avon River Corridor having a sense of community and respecting what was there previously.

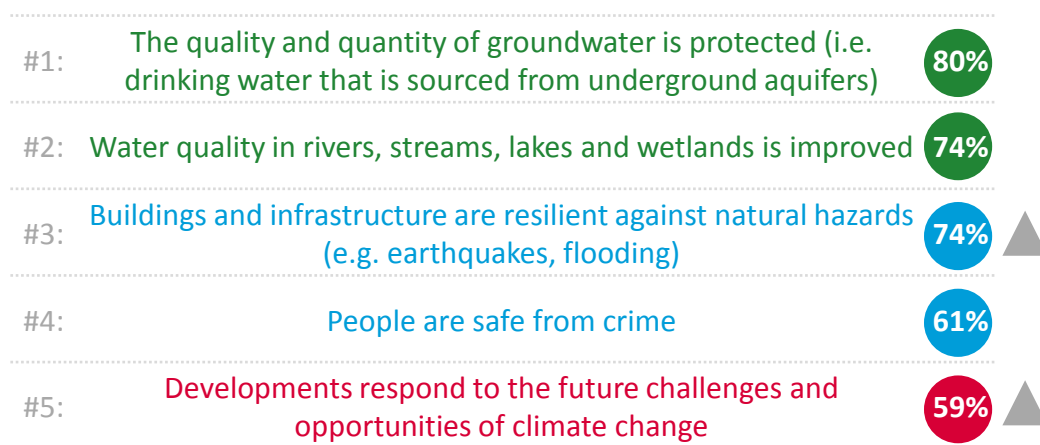
HOW DO PRIORITIES DIFFER FOR YOUNGER CHRISTCHURCH CITY RESIDENTS (AGED 15 TO 24)?

Those aged 15 to 24 are similar to other Christchurch City residents in terms of what the important needs are for the Ōtākaro Avon River Corridor. However, they are *less* likely to agree that the following priorities are very important:

- ▶ Unique landscapes and indigenous wildlife and plants in the regenerated areas are protected and enhanced (69% cf. 75% Christchurch City total)
- ▶ Attractive and well-designed urban environment (50% cf. 66% Christchurch City total)
- ▶ Community connection and participation (46% cf. 54% Christchurch City total)

The top five priorities are similar to those of Christchurch City. However, *developments responding to future challenges and opportunities of climate change* replaces the *management of surface water* in the top five and those aged 15 to 24 are more likely to rate two priorities essential (indicated with triangles below).

Figure: Priorities ranked 1-5, based on the proportion who indicate it is 'essential'
(% who say the priority is 'essential')



As well as the differences noted above, those aged 15 to 24 are also more likely to rate the following priorities as essential:

- Housing is good quality (e.g. well heated, energy efficient) (58% rate this priority as essential cf. 45% Christchurch City total)
- Sufficient affordable housing options (54% cf. 33%)
- Native plants and wildlife are protected and attracted (53% cf. 46%)
- Injuries and risks to public health are minimised (45% cf. 37%)
- Developments are designed for future use (e.g. energy efficient, new technologies) (43% cf. 32%)
- Improved employment opportunities especially for young people (34% cf. 23%)
- Access to high quality education and training opportunities (33% cf. 24%)
- Range of housing types meet the diverse needs of communities (e.g. different sized, different materials, attached/unattached) (31% cf. 25%)

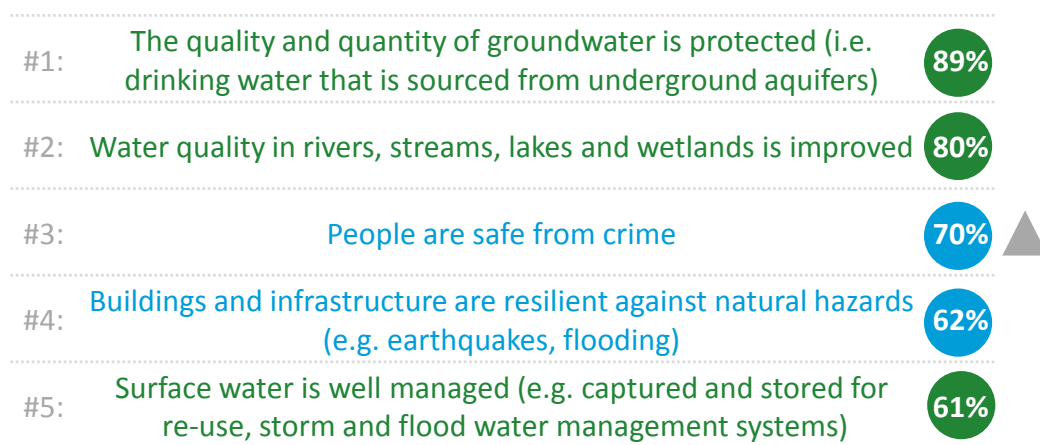
Note: These are not the only priorities 15 to 24 year olds are more likely to indicate as essential. Including the priorities above, those aged 15-24 years, were significantly more likely to rate 15 of the 35 priorities as essential.

HOW DO PRIORITIES DIFFER FOR THOSE OF MĀORI ETHNICITY?

Christchurch City residents who identify as Māori are more likely to rate *valuing Christchurch's culture and heritage* as a very important need (60% cf. 45% Christchurch City total). However, they are less likely to identify an *attractive and well-designed urban environment* as an important need (55% cf. 66% Christchurch City total).

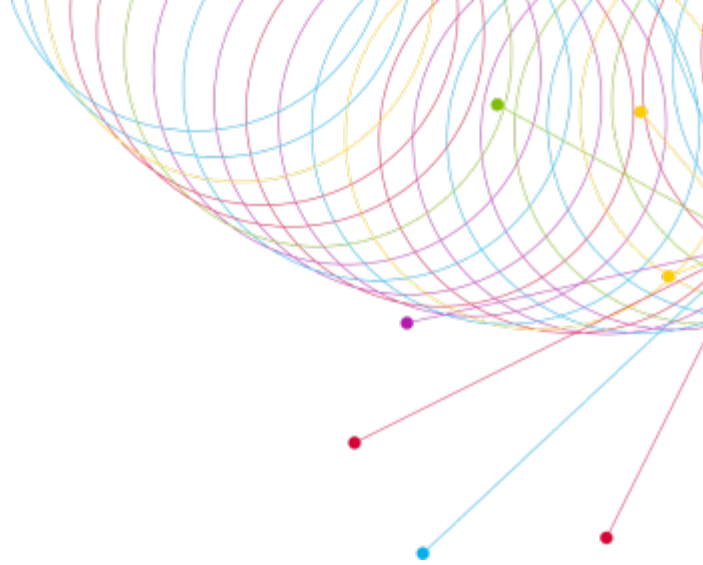
The top five priorities of those who identify as Māori are the same as those among Christchurch City residents, however, *safety from crime* overtakes *building and infrastructure resilience against natural hazards*. *Safety from crime* is significantly more important to those of Māori ethnicity.

Figure: Priorities ranked 1-5, based on the proportion who indicate it is 'essential'
(% who say the priority is 'essential')



As well as the difference noted above, Christchurch City residents who identify as Māori are more likely to rate the following priorities as essential:

- Housing is good quality (e.g. well heated, energy efficient) (57% cf. 45% Christchurch City total)
- The land and water supports the production of food for residents now and in the future (i.e. mahinga kai) (54% cf. 31%)
- Injuries and risks to public health are minimised (48% cf. 37%)
- There are sufficient affordable housing options (44% cf. 33%)
- Sites and places of significance to tangata whenua are protected and celebrated (37% cf. 15%)
- Access to high quality education and training opportunities (35% cf. 24%)
- Improved employment opportunities especially for young people (34% cf. 23%)
- The transport system provides people with access to economic, social and cultural activities (29% cf. 20%)
- Cultural and ethnic diversity is valued and promoted (26% cf. 14%)
- The values and identity of those who occupied the land prior to the earthquakes are respected (21% cf. 13%)



THE 8 PRIORITY CATEGORIES

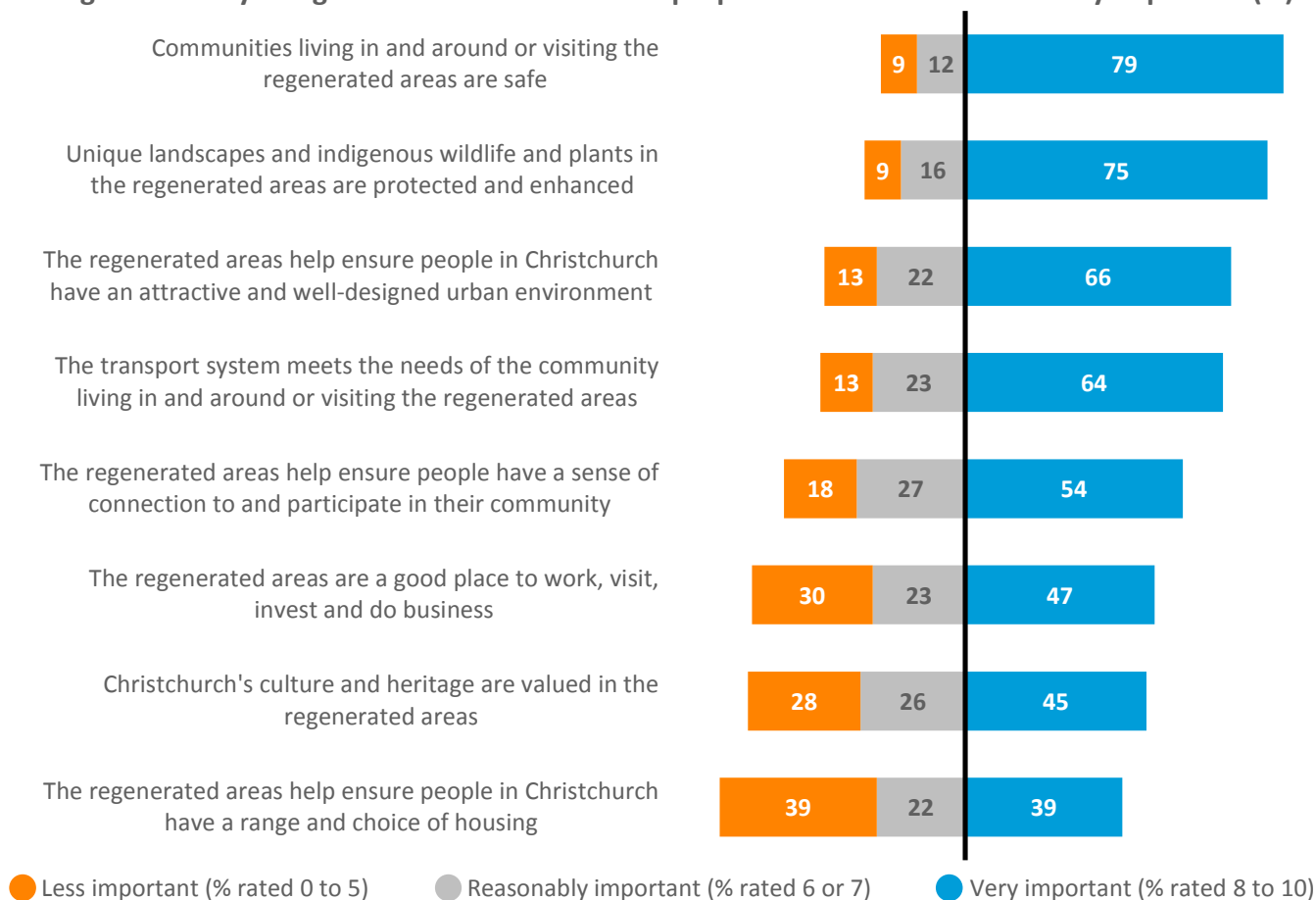
OVERALL PRIORITY CATEGORIES

Eight broad priority categories were highlighted by Regenerate Christchurch as areas that need to be considered in the planning and decision-making around the regeneration of the Ōtākaro Avon River Corridor. Christchurch City residents were asked to think about the importance of each of the eight broad priority categories and to rate their importance on a scale of 0 to 10, with 10 being 'extremely important'.

Overall, four in five (79%) indicate that it is very important that the *communities living in and around or visiting the regenerated areas are safe*. Three quarters (75%) indicate that it is very important to ensure the *unique landscapes and indigenous wildlife and plants in the regenerated areas are protected and enhanced*.

A slightly higher percentage of respondents residing in the areas neighbouring the Ōtākaro Avon river corridor rated very important for seven of the broad priority categories compared with Christchurch City residents, with the exception of the *regenerated areas being a good place to work, visit, invest and do business*. This priority category had a lower percentage of respondents rate this very important than Christchurch City residents.

Figure: Priority categories ranked based on the proportion who indicate it is very important (%)



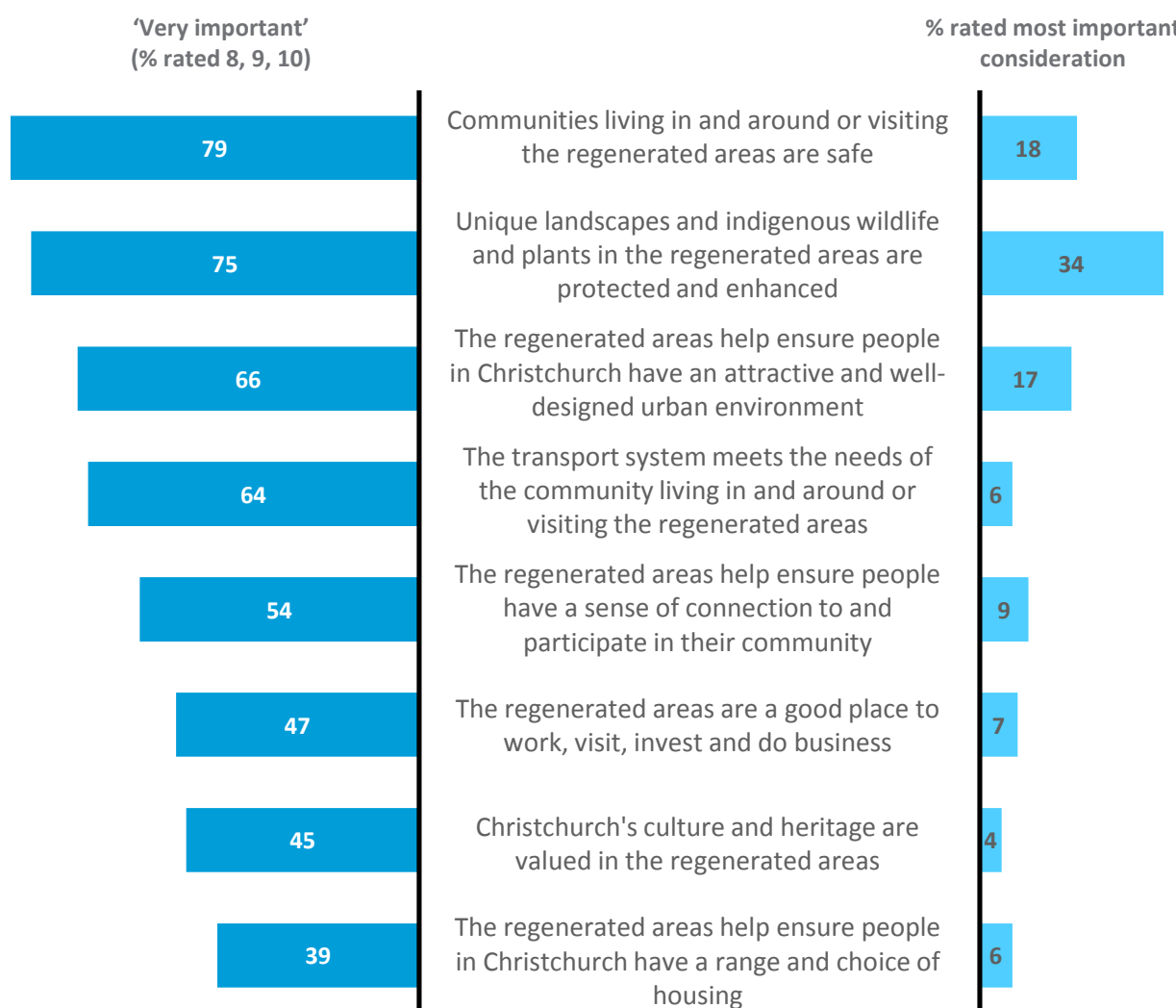
Q5: Please give each area a score out of 10 for how important you think this areas is for the regeneration of the Ōtākaro Avon River Corridor.
 Base: Christchurch City residents (n=919); Very important combines scores 8, 9 and 10, reasonably important combines scores 6 and 7 and less important combines scores 0 to 5, on a scale 0 to 10 where 0 is 'Not at all important' and 10 is 'Extremely important'.

OVERALL PRIORITY CATEGORIES

Although four in five (79%) indicate that it is very important that the *communities living in and around or visiting the regenerated areas are safe*, when asked to choose just one area of critical importance, that should always be the **most important** consideration in planning, this drops to second rank.

Unique landscapes and indigenous wildlife and plants in the regenerated areas being protected and enhanced increases to the key priority for consideration when residents can only select one area (34% select this as the **most important** consideration).

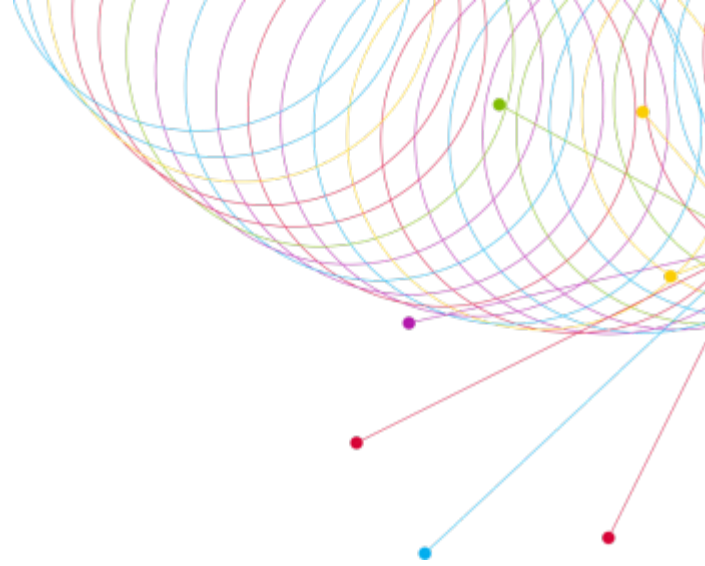
Figure: Priorities ranked based on the proportion who indicate the area is very important and proportion who indicate should always be the most important consideration (%)



Q5: Please give each area a score out of 10 for how important you think this area is for the regeneration of the Ōtākaro Avon River Corridor.

Q6: If you had to choose just one area which you considered to be of critical importance and that should always be the most important consideration in planning for the Ōtākaro Avon River Corridor regeneration, which one area would it be?

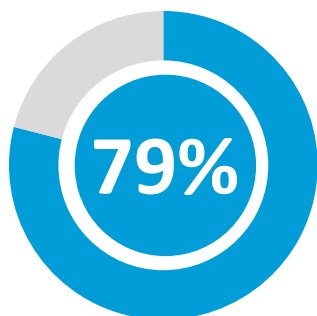
Base: Christchurch City residents (n=919); * Very important combines scores 8, 9 and 10, Reasonably important combines scores 6 and 7 and Less important combines scores 0 to 5, on a scale 0 to 10 where 0 is 'Not at all important' and 10 is 'Extremely important'.



COMMUNITIES LIVING IN AND AROUND OR VISITING THE REGENERATED AREAS ARE SAFE

COMMUNITIES LIVING IN AND AROUND OR VISITING THE REGENERATED AREAS ARE SAFE

OVERALL CATEGORY IMPORTANCE



Overall, just under eight in ten (79%) Christchurch City residents indicate that it is very important* that the *safety of the community and visitors in the regenerated areas* is considered. This category is ranked first in terms of overall importance.

When residents were restricted to selecting one area of **critical** focus for the regeneration, this drops to second place behind *enhancing and protecting the unique landscapes and indigenous wildlife and plants* (17% identified safety as their one critical area cf. 34% identifying the *landscapes, wildlife and plants*).

Q5: Please give each area a score out of 10 for how important you think this area is for the regeneration of the Ōtākara/Avon River Corridor.

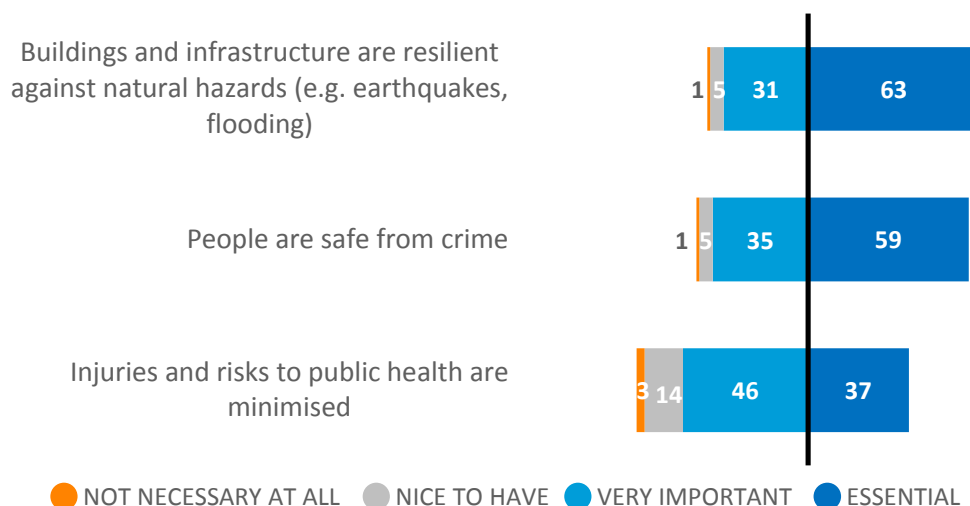
Base: Christchurch City residents (n=919); *Very important combines scores 8, 9 and 10 on a scale 0 to 10 where 0 is 'Not at all important' and 10 is 'Extremely important'.

PRIORITIES

Within this category there are 3 priorities, and the top ranked priority is the *buildings and infrastructure being resilient against natural hazards*, with 63% of Christchurch City residents indicating that this is essential and must not be compromised with the regeneration. This is closely followed by people being safe from crime, with 59% rating this as essential.

Across all the priorities covered in the survey, the two priorities noted above are the third and fourth across all priorities in the survey.

Figure: Priorities ranked based on the proportion who indicate the area is 'essential' (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

PRIORITY 1: BUILDINGS AND INFRASTRUCTURE ARE RESILIENT AGAINST NATURAL HAZARDS (E.G. EARTHQUAKES, FLOODING)

Having *buildings and infrastructure in the regenerated areas that are resilient against natural hazards* is essential to 63% of Christchurch City residents. Across all the priorities covered in the survey, this is the third highest priority in terms of the percentage who say it is essential.

Figure: Buildings and infrastructure are resilient against natural hazards (e.g. earthquakes, flooding) (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (61% rate this priority as essential) and those who are former residential red zone property owners (67%).

Christchurch City residents aged 15 to 24 or 35 to 44 are more likely to indicate that having *buildings and infrastructure that are resilient to natural hazards* is essential (74% and 70% respectively). Christchurch City residents aged 45 to 64 are less likely to rate this priority as essential (55% among Christchurch City residents aged 45 to 55 and 51% among Christchurch City residents aged 55 to 64).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Design and placement of buildings is most important. Earthworks and pumping stations can help with flooding. I think it would be too costly at this time to remediate an area enough for housing to be built.
(Christchurch City Resident)



Just need to be more mindful of the sub-soils of any particular site but I have no objection to reintroducing housing in some of the regenerated areas if soil conditions are taken into account. (Christchurch City Resident)

Ensuring all new building exceed the building code. Initial outlay will be higher, but the building is likely to withstand a lot more in the way of natural hazards.
(Christchurch City Resident)

Any new buildings to be as close to the 100% building code. For existing housing, financial help or subsidies towards being strengthened. Perhaps something can be done to the river banks to prevent flooding.
(Christchurch City Resident)

Keep a careful eye on all construction, I think more inspections should be done during construction to stop some of the shady deals and practices that have surfaced since the earthquakes and floods. (Christchurch City Resident)

Harsh building standards enforced on all new structures surrounding the regenerated area to ensure safety for occupants.
(Christchurch City Resident)

PRIORITY 2: PEOPLE ARE SAFE FROM CRIME

Ensuring that *people are safe from crime* in the regenerated areas is essential to 59% of Christchurch City residents. Across all the priorities covered in the survey, this is the fourth highest priority in terms of percentage who say it is essential.

Figure: People are safe from crime (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (63% rate this priority as essential) and those who are former residential red zone property owners (60%).

Christchurch City residents aged 55 to 64 are less likely to indicate that ensuring people are safe from crime is essential (49%). Māori are significantly more likely to indicate *safety from crime* is essential (70%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Simplest solution would be having all areas well lit and not having bushes people can hide in, a few payphones scattered occasionally about might make people feel safer too. (Christchurch City Resident)



The usual solutions should be installed, good night lighting (LED), security cameras etc, at areas that become hot-spots. Closed to vehicle access after dark etc. (Former Residential Red Zone Property Owner)

I think the emphasis on community based meeting places and participation coupled with ample opportunities for training / education and work for young people will reduce crime. People will feel better about themselves and others, and less crime will be the result. (Christchurch City Resident)

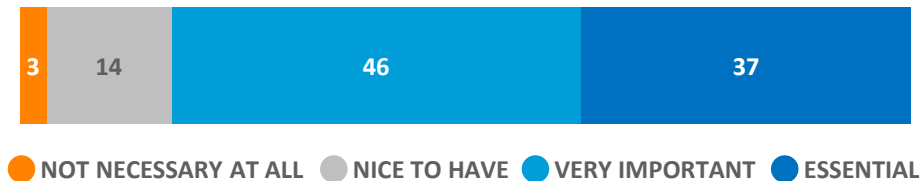
Lighting at night and better police patrols to discourage anti social behaviour such as boy racers and parties in red zone. Liquor ban except for official events. (Christchurch City Resident)

More security in the form of greater police presence and a zero tolerance for crime. Security cameras and better lighting at night time in public spaces and along walkways would also be useful in crime prevention and attacks. (Christchurch City Resident)

PRIORITY 3: INJURIES AND RISKS TO PUBLIC HEALTH ARE MINIMISED

Minimising injuries and risks to public health in the regenerated areas is essential to 37% of Christchurch City residents.

Figure: Injuries and risks to public health are minimised (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (41% rate this priority as essential) and those who are former residential red zone property owners (31%).

Christchurch City residents aged 15 to 24 are more likely to indicate that *minimising injuries and risks to public safety* is essential (45% cf. 37%) as are Māori (48%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Earthquake strengthening to existing buildings, new buildings built to the highest standards. Protection against high seas, rivers, floods, rising sea levels, storm surges. Clear road lay out, walking and cycling tracks separated from roads. Zebra crossings and/or traffic lights for safe crossing of streets. Improvement and constant monitoring of river water quality.

(Christchurch City Resident)



Even ground free from holes etc. Keep cyclists away and separate from pedestrians. Dogs on leads only and stations provided for their waste. Strictly controlled traffic speed of, say, 30kph.

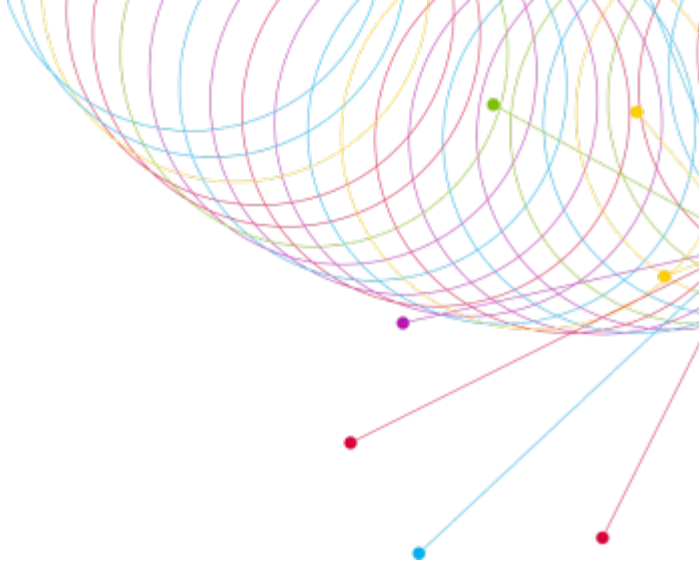
(Former Residential Red Zone Property Owner)

Sufficient lighting, reduction in roading so minimal vehicles in area- yet access for emergency vehicles. Security or Police surveillance of area at night.

(Christchurch City Resident)

If the regenerated areas are to be planted - especially along the river banks, not too many flaxes and that type of planting as they are too easy to trip over near walking areas and also a visual block to seeing where the river is. I am not pc when it comes to health and safety - rather an old timer who believes in a bit of common sense.

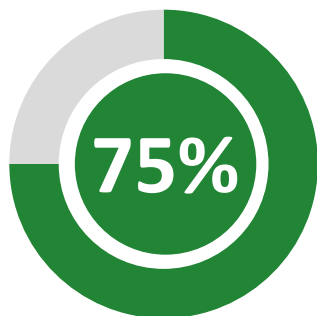
(Former Residential Red Zone Property Owner)



UNIQUE LANDSCAPES AND INDIGENOUS WILDLIFE AND PLANTS IN THE REGENERATED AREAS ARE PROTECTED AND ENHANCED

UNIQUE LANDSCAPES AND INDIGENOUS WILDLIFE AND PLANTS IN THE REGENERATED AREAS ARE PROTECTED AND ENHANCED

OVERALL CATEGORY IMPORTANCE



Overall, three quarters (75%) of Christchurch City residents indicate that it is very important* that the regenerated areas *enhance and protect the unique landscapes and indigenous wildlife and plants*. This category is ranked second in terms of overall importance.

When residents were restricted to selecting one area of **critical** focus for the regeneration, this was the most commonly mentioned category (34% select this as their one critical area of focus).

Q5: Please give each area a score out of 10 for how important you think this area is for the regeneration of the Ōtākaro/Avon River Corridor.

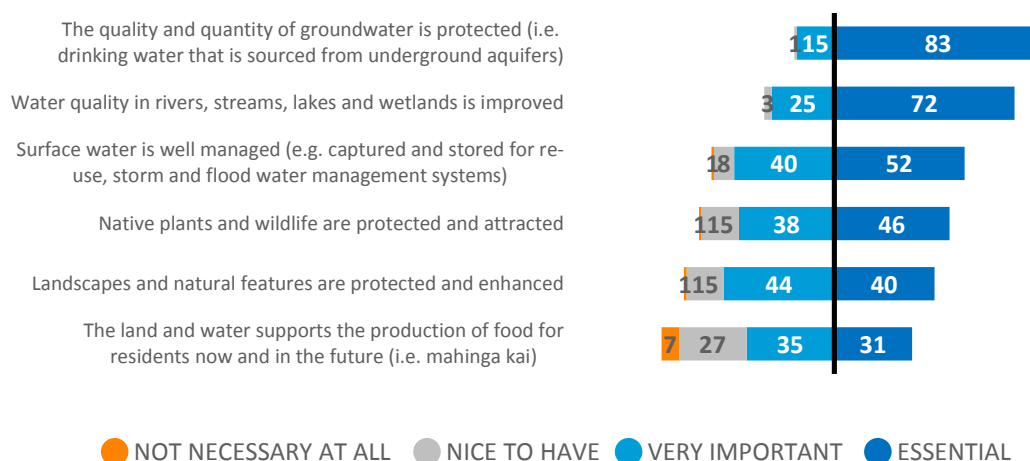
Base: Christchurch City residents (n=919); *Very important combines scores 8, 9 and 10 on a scale 0 to 10 where 0 is 'Not at all important' and 10 is 'Extremely important'.

PRIORITIES

There are six priorities in this category. *Protecting the quality and quantity of groundwater* is ranked as the top priority, with 83% of Christchurch City residents indicating that this is essential and must not be compromised. This is followed by *improving the water quality in rivers, streams, lakes and wetlands*, with 72% rating this as essential.

Across all the priorities covered in the survey, the two priorities noted above are the top two priorities in terms of percentage who rated them as essential. Perceptions of the *surface water being well managed* is the fifth priority overall (with 52% stating that this is essential).

Figure: Priorities ranked based on the proportion who indicate the area is 'essential' (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

PRIORITY 1: THE QUALITY AND QUANTITY OF GROUNDWATER IS PROTECTED (I.E. DRINKING WATER THAT IS SOURCED FROM UNDERGROUND AQUIFERS)

Protecting the quality and quantity of groundwater in the regenerated areas is extremely important to Christchurch City residents, with 83% indicating that this is essential. Across all the priorities covered in the survey, this is the top priority. No residents indicate that this is 'not necessary at all'.

Figure: The quality and quantity of groundwater is protected (i.e. drinking water that is sourced from underground aquifers) (%)



● NOT NECESSARY AT ALL ● NICE TO HAVE ● VERY IMPORTANT ● ESSENTIAL

Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (83% rate this priority as essential) and those who are former residential red zone property owners (86%).

Christchurch City residents aged 65 or over are more likely to indicate that *protecting the quality and quantity of the groundwater* is essential (90%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

I guess that the quality of drinking water is protected by the use of very efficient filtration plants that are sufficiently protected in times of further earthquakes or other disasters.

(Christchurch City Resident)



Ensure there is no leeching from surface contaminants from disused and demolished buildings etc. Ensure there is no salt water back flow into this area.

(Christchurch City Resident)

Again I am not an expert but some of the many wells should be capped. However in each area a well should be chosen and highlighted for use of people using the area. The aquifers are affected by other influences that are outside the Red Zoned area.

(Former Residential Red Zone Property Owner)

Identify sources of groundwater and ensure those sources cannot be contaminated.

(Christchurch City Resident)

The water from the aquifers should be constantly tested and animal presence in the area should be discouraged.

(Former Residential Red Zone Property Owner)

PRIORITY 2: WATER QUALITY IN RIVERS, STREAMS, LAKES AND WETLANDS IS IMPROVED

Improving the water quality in rivers, streams, lakes and wetlands in the regenerated areas is essential to 72% of Christchurch City residents. Across all the priorities covered in the survey, this is the second highest rated priority. No residents indicate that this is 'not necessary at all'.

Figure: Water quality in rivers, streams, lakes and wetlands is improved (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (74% rate this priority as essential) and those who are former residential red zone property owners (75%), as well as across all the age groups.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Channel storm water/road runoff where possible into man made filtration (wetland) areas to remove chemicals and rubbish before it gets to natural lakes, wetlands and the estuary. **(Christchurch City Resident)**



Environment Canterbury and local council, along with community input, work collaboratively with transparency at every level, to ensure water quality is improved to high standards that support an ecosystem that is sustainable for future tangata whenua. ... **(Former Residential Red Zone Property Owner)**

Planting and walk/cycle ways with surfaces that don't damage the waterways or get muddy. Access points to the waterways have good infrastructure - rubbish bins, toilets etc. **(Christchurch City Resident)**

Ensure storm water runoff from road and other impermeable surfaces is handled to prevent flooding and toxic metals and hydrocarbons. **(Christchurch City Resident)**

The law needs to be enforced and a great big clean up to begin. I imagine that many people would gladly volunteer and derive much satisfaction from being able to make a difference to the river quality and appearance. **(Christchurch City Resident)**

PRIORITY 3: SURFACE WATER IS WELL MANAGED (E.G. CAPTURED AND STORED FOR RE-USE, STORM AND FLOOD WATER MANAGEMENT SYSTEMS)

Good management of surface water in the regenerated areas is essential to 52% of Christchurch City residents. Across all the priorities covered in the survey, this is the fifth highest rated priority in terms of the percentage who say it is essential.

Figure: Surface water is well managed (e.g. captured and stored for re-use, storm and flood water management systems) (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (54% rate this priority as essential) and those who are former residential red zone property owners (48%). There are no differences by age.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Red zone land should be used for storm water treatment through retention, wetlands etc. to improve water quality.

(Christchurch City Resident)

Ponding areas to provide storage of flood waters. Dredging estuary and Avon and Beckenham rivers to allow faster flows of water from these areas.

(Christchurch City Resident)

In the past our street has flooded when it rains a lot and I know other streets have too so I think for floods especially, it's important to know where the problem areas are.

(Christchurch City Resident)

Excess water could easily be stored to supply a low quality water supply to local gardens both public and residential.

(Christchurch City Resident)

The definition of 'surface water' is unclear. Here it seems to refer to flood water; the CCC Water Strategy seems to include 'springs, streams, rivers & lakes'. Assuming flood water management, the development of a recreational lake, but also wetlands and ponds will help to mitigate the issues associated with flooding. Additionally water catchments support/promote growth of trees and plants which provide a natural water control. Our large trees such as rimu and kauri thrive in wetland areas. Their root systems stabilise the ground; foliage provides fresh air and supports native birdlife; benefits to mental & physical health.

(Former Residential Red Zone Property Owner)

PRIORITY 4: NATIVE PLANTS AND WILDLIFE ARE PROTECTED AND ATTRACTED

Protecting and attracting native plants and wildlife in the regenerated areas is essential to 46% of Christchurch City residents.

Figure: Native plants and wildlife are protected and attracted (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (49% rate this priority as essential) and those who are former residential red zone property owners (44%).

Christchurch City residents aged 15 to 24 are more likely to indicate that *protecting and attracting native plants and wildlife* is essential (53%), while Christchurch City residents aged 65 or over are less likely to indicate this priority is essential (34%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

To me this is absolutely essential, it is the most important point about the regeneration of this area. The birdlife, native plants and waterways are what makes this area so special.

(Former Residential Red Zone Property Owner)



Where possible river stopbanks should be repositioned to give much bigger river margins. This should improve wildlife habitat, water quality and flood protection.

(Former Residential Red Zone Property Owner)

Vastly increase the area available for migration of the inter-tidal zone in advance of sea level rise. Forested wetlands to promote bird life. Treatment facilities to reduce contaminants into the receiving environment (particularly heavy metals, sediment and hydrocarbons). Still maintain public access to these areas so that enhanced education can promote a sustainable future for our society. **(Christchurch City Resident)**

How to protect and enhance wildlife? Remove predators. Create natural habitat where families can enjoy an outdoor experience i.e. provide a clean and safe park. **(Christchurch City Resident)**

PRIORITY 5: LANDSCAPES AND NATURAL FEATURES ARE PROTECTED AND ENHANCED

Protecting and enhancing the landscape and natural features in the regenerated areas is essential to 40% of Christchurch City residents.

Figure: Landscapes and natural features are protected and enhanced (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those from areas neighbouring the Ōtākaro/Avon River Corridor (42% rate this priority as essential) and those who are former residential red zone property owners (44%).

Christchurch City residents aged 65 or over are less likely to indicate that *protecting and enhancing the landscape and natural features* is essential (29%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

The Avon river is a natural feature of Christchurch. It has and always will be an important part of this City ... it needs to be cleaned up and protected in many areas, for the future. Don't just build things on or around it, just for the sake of it ... try protecting and enhancing what we have. (Christchurch City Resident)



Landscaping is of high quality both in choice of plants, earthworks and stabilisation, and that it is applicable to the areas in order to preserve the historical and natural geographical features. Appropriate studies are done beforehand so as to preserve the natural features. (Christchurch City Resident)

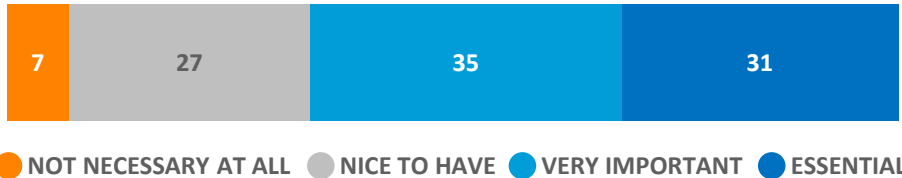
Ensure the natural features of the landscape are enhanced and taken advantage of. Need to work with the landscape and the river and not muck around with its natural pathway. Need to bring the fish and eels back to the aquatic environment and make it a pristine environment we can all be proud of. (Christchurch City Resident)

The river is the dominant feature and supports a host of animal and plant life. The health recovery of this life sustaining waterway should be paramount. The control and removal of litter, river clogging weed, the potential for hazardous waste spills. However this will all be for nothing without controlling nutrient run-off widely attributed to farming. Other features include native trees and plants to protect and develop. (Former Residential Red Zone Property Owner)

PRIORITY 6: THE LAND AND WATER SUPPORTS THE PRODUCTION OF FOOD FOR RESIDENTS NOW AND IN THE FUTURE (I.E. MAHINGA KAI)

Having *land and water* in the regenerated areas that *supports the production of food for residents now and in the future* is essential to 31% of Christchurch City residents.

Figure: The land and water supports the production of food for residents now and in the future (i.e. mahinga kai) (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (33% rate this priority as essential) and those who are former residential red zone property owners (30%).

Māori are significantly more likely to indicate that the land and water supports the production of food for residents now and in the future (54% cf. 31%), while there are no differences in perceptions by age.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Lots of the red zone land is looking really good, but there should be communal garden plots where people can grow vegetables if they want to and look after it themselves. That way people can supplement their family's food.

(Christchurch City Resident)



Local food production is an important part of a sustainable lifestyle. A connection to the land through the production of food will also help to connect the community with each other, and to have a source of pride and resilience.

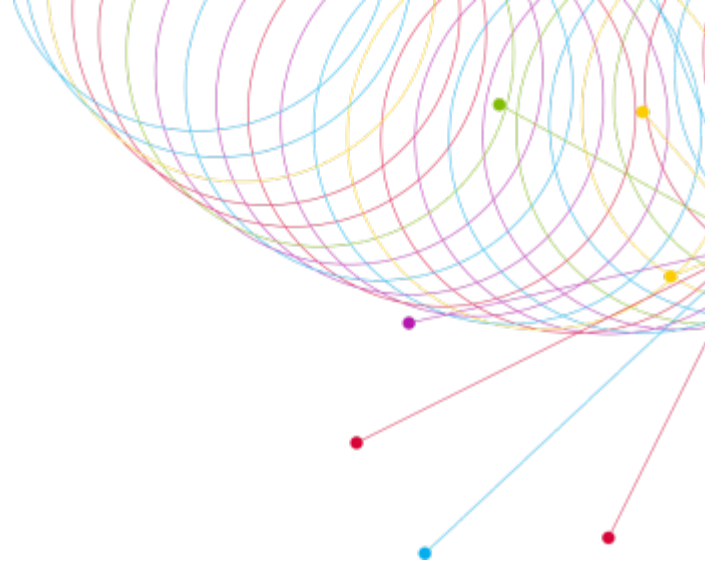
(Christchurch City Resident)

With the degrading water quality, it tremendously affects not only the quality of life in the river but the surrounding environment and people. Upgrade water treatment plants, continue to do research to improve water quality. Hold events where university researchers, companies and locals can raise their concerns and share ideas. A lot of research has been done, just needs to be read, designed and transformed into reality. I guess this is where funds should be more supported. Continue to raise awareness of the importance of how the environment shapes and influences community health.

(Christchurch City Resident)

We must clean up and re-plant our waterways with natives as a matter of priority. Wetlands are the easiest and most beneficial solution to our many water issues in Christchurch. Mahinga kai will return when the habitat is there.

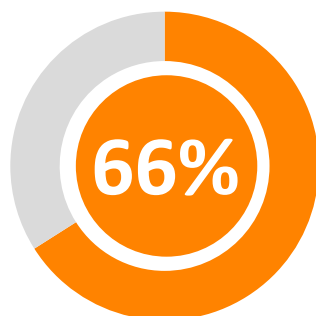
(Christchurch City Resident)



THE REGENERATED AREAS HELP ENSURE PEOPLE IN CHRISTCHURCH HAVE AN ATTRACTIVE AND WELL- DESIGNED URBAN ENVIRONMENT

THE REGENERATED AREAS HELP ENSURE PEOPLE IN CHRISTCHURCH HAVE AN ATTRACTIVE AND WELL-DESIGNED URBAN ENVIRONMENT

OVERALL CATEGORY IMPORTANCE



Overall, two-thirds (66%) indicate that it is very important* that the regenerated areas help ensure people in Christchurch have an attractive and well-designed urban environment.

This is the third most important category behind *safety for the communities living in and around or visiting the regenerated areas* (79%) and the *protection and enhancement of the unique landscapes and indigenous wildlife and plants* (75%).

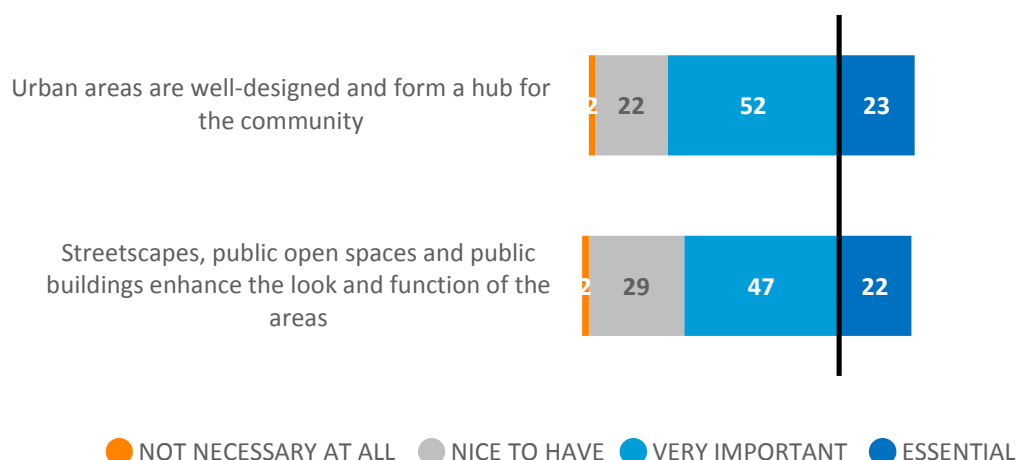
Q5: Please give each area a score out of 10 for how important you think this area is for the regeneration of the Ōtākaro/Avon River Corridor.

Base: Christchurch City residents (n=919); *Very important combines scores 8, 9 and 10 on a scale 0 to 10 where 0 is 'Not at all important' and 10 is 'Extremely important'.

PRIORITIES

There are two priorities in this category. *Urban areas that are well-designed and form a hub for the community* is the highest rated area within this priority with *streetscapes, public open spaces and public buildings enhance the look and function of the areas* similarly rated.

Figure: Priorities ranked based on the proportion who indicate the area is 'essential' (%)



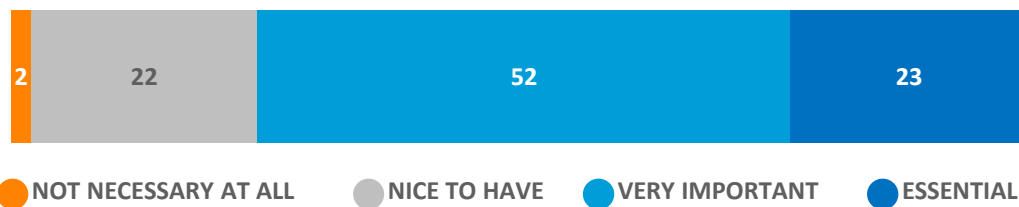
Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

PRIORITY 1: URBAN AREAS ARE WELL-DESIGNED AND FORM A HUB FOR THE COMMUNITY

Just under one quarter (23%) of Christchurch City residents indicate that *urban areas that are well-designed and form a hub for the community* is essential in the regeneration of the Ōtākaro/Avon River Corridor.

Figure: Urban areas are well-designed and form a hub for the community (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (24% rate this priority as essential). Former residential red zone property owners are significantly more likely to indicate this is an priority that is essential (30% cf. 23%), while there are no differences in perceptions by age.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Provide space that is user friendly, suitable parking, public transport etc. A safe environment that can be used for lots of different activities and will encourage groups within the community to utilise the space. Good open spaces and green spaces with lots of native plantings.
(Christchurch City Resident)



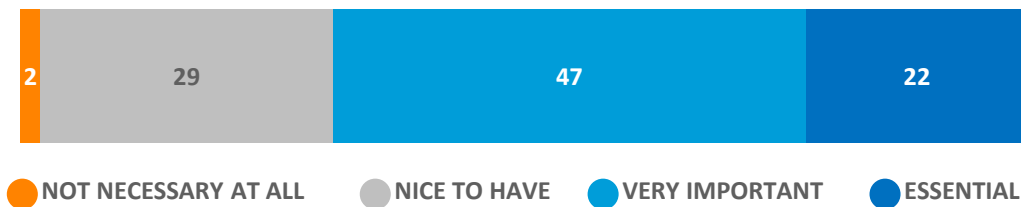
I envisage an area linking the central City to the residential communities and the sea, where there are areas for communities to exercise, enjoy the outside. There would be edible areas, where communities can learn how to grow. What has resulted in this unprecedented area, should be commemorated.
(Christchurch City Resident)

A great seating space for markets, outdoor seating for families, elderly and in summer, weekly concerts by local talent. Big trees for future shade so the community can share togetherness not sunburn. And edible gardening done by the community.
(Former Residential Red Zone Property Owner)

PRIORITY 2: STREETSCAPES, PUBLIC OPEN SPACES AND PUBLIC BUILDINGS ENHANCE THE LOOK AND FUNCTION OF THE AREAS

Around one in five (22%) of Christchurch City residents indicate that is essential that *streetscapes, public open spaces and public buildings enhance the look and function of the areas*.

Figure: Streetscapes, public open spaces and public buildings enhance the look and function of the areas (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Christchurch City residents living in areas neighbouring the Ōtākaro/Avon River Corridor have similar perceptions (21% rate this priority as essential), as do those who are former residential red zone property owners (27%). There are no differences in perceptions by age.

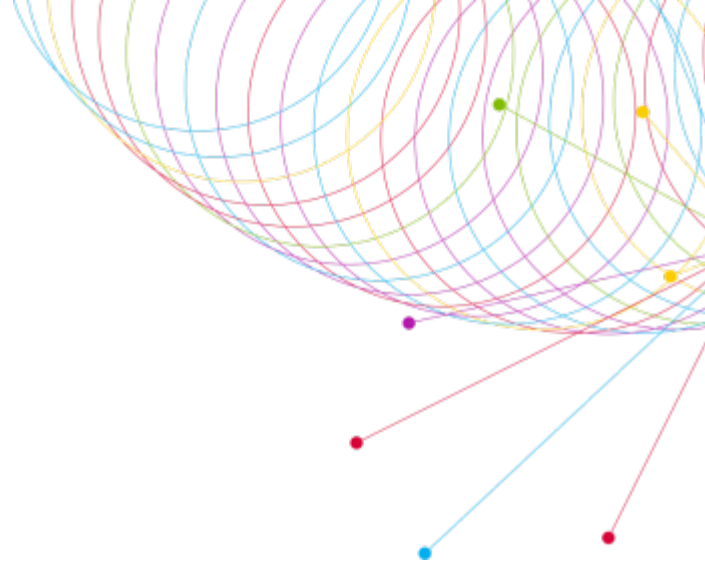
The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Well considered, people first. Complete streets. Form and function (WSUD and sustainable design principles). Safe, accessible and cater to all people from kids to the elderly. Consider scale and population of CHCH as well as climate. Don't want big new areas that are empty and feel cold/unsafe, design with population in mind. Give people a reason to go there. (Christchurch City Resident)



Good lighting in streets and open spaces after dark. Planting of vegetation that supports birds and other wildlife. fruit trees. mix of native and other planting. Ongoing budget for maintenance and preservation. (Former Residential Red Zone Property Owner)

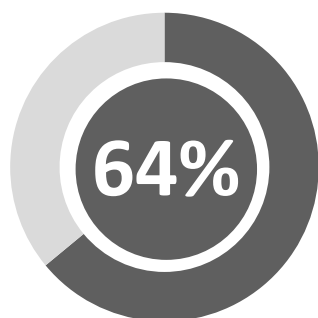
I would like to see more green space amongst commercial building developments (green courtyards, small green spaces) rather than wall to wall commercial buildings. It is all very well having the river and parks but the new, hard-edged building structures need softening with inviting nooks (like Europe) where workers and tourists might linger. I would also like to see some man-made 'hills' in some of the bigger open spaces along the river suitable for hill exercise and view points. They don't need to be huge and would create some interest in the flat landscape e.g. in green space by the river along Dallington or New Brighton. I find visiting the East very unsettling and dreary. This area needs all the help it can get (I don't live there). (Christchurch City Resident)



THE TRANSPORT SYSTEM MEETS THE NEEDS OF THE COMMUNITY LIVING IN AND AROUND OR VISITING THE REGENERATED AREAS

THE TRANSPORT SYSTEM MEETS THE NEEDS OF THE COMMUNITY LIVING IN AND AROUND OR VISITING THE REGENERATED AREAS

OVERALL CATEGORY IMPORTANCE



Overall, just under two-thirds (64%) of Christchurch City residents indicate that it is very important* that the *transport system in the regenerated areas meets the needs of the community and visitors*. This category is ranked fourth in terms of overall importance.

Q5: Please give each area a score out of 10 for how important you think this area is for the regeneration of the Ōtākaro/Avon River Corridor.

Base: Christchurch City residents (n=919); *Very important combines scores 8, 9 and 10 on a scale 0 to 10 where 0 is 'Not at all important' and 10 is 'Extremely important'.

PRIORITIES

There are three priorities in this category. The top ranked priority is having an *increased proportion of journeys being made by active transport (e.g. cycling, walking, running)*, with 23% of Christchurch City residents indicating that this is essential and must not be compromised with the regeneration. This is closely followed by the *transport system providing people with access to economic, social and cultural activities*, with 20% rating this as essential.

Figure: Priorities ranked based on the proportion who indicate the area is 'essential' (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

PRIORITY 1: AN INCREASED PROPORTION OF JOURNEYS ARE MADE BY ACTIVE TRAVEL (E.G. CYCLING, WALKING, RUNNING)

Having an increased proportion of journeys made by active transport (e.g. cycling, walking, running) in the regenerated areas is essential to 23% of Christchurch City residents.

Figure: An increased proportion of journeys are made by active travel (e.g. cycling, walking, running) (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (22% rate this priority as essential) and those who are former residential red zone property owners (18%).

Christchurch City residents aged 15 to 24 are more likely to indicate that *increasing the proportion of journeys made by active transport* is essential (31%), while Christchurch City residents aged 65 or over are less likely to indicate this priority is essential (14%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Pathways and cycle ways winding through the entire area along the riverbank would be ideal for all of Canterbury with playgrounds skate parks etc. along the way.

(Former Residential Red Zone Property Owner)



There should be cycle lanes on every main road/ busy road. This will make it safer for cyclists especially young children to bike to school. There could be water fountains in open areas such as parks to keep people hydrated.

(Christchurch City Resident)

Given shared-use tracks that are designed and constructed to suit rapid cycling/e-bikes in particular, the factor most influencing their impact on transport choices (in my view!) would be how well these tracks are linked to other parts of the City. There are a LOT of people driving in from the east and north-east who would cycle/e-bike if this was feasible without needing to use busy roads.

(Christchurch City Resident)

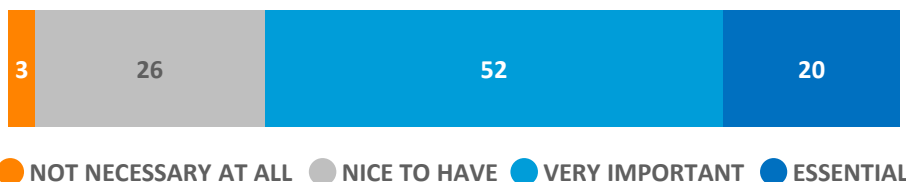
Cycle lanes need to be developed on every street and they need to be continuous. It's also great to have short-cuts for cyclists and those on foot through the end of cul-de-sacs and through green spaces. Walking and cycling without the fear of vehicular traffic is much more enjoyable and therefore likely to be up taken more. Having secure bike lock-ups at major public transport hubs would help so people can cycle and use buses on the same commute.

(Christchurch City Resident)

PRIORITY 2: THE TRANSPORT SYSTEM PROVIDES PEOPLE WITH ACCESS TO ECONOMIC, SOCIAL AND CULTURAL ACTIVITIES

Having an *transport system in the regenerated areas which provides people with access to economic, social and cultural activities* is essential to 20% of Christchurch City residents.

Figure: The transport system provides people with access to economic, social and cultural activities (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (20% rate this priority as essential) and those who are former residential red zone property owners (22%).

Christchurch City residents aged 15 to 24 are significantly more likely to indicate that having a *transport system in the regenerated areas which provides people with access to economic, social and cultural activities* is essential (26%) as are Māori (29%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Economic transport service, perhaps free to users (like trams are in Melbourne) to encourage use of public transport & bring people into CBD. Discourage private vehicles e.g. high cost for parking.
(Christchurch City Resident)



Dedicated pathways and corridors to provide safe, well lit, separated areas for walking and cycling. Increased frequency of buses and more bus capacity to transport bikes. Mini transport hubs identified and put into place as significant gathering places are identified.
(Christchurch City Resident)

A cycle connection from New Brighton to the City would be great, however it would also need a more direct connection through Aranui to avoid the length of the Avondale loop. The regenerated area shouldn't have to cater for a lot of through traffic. There will be some main routes across it, but others should be slow/no exit routes to avoid traffic noise and safety issues around the area. (Christchurch City Resident)

I love the idea of light rail, preferably high tech, automated and networked to link the central city to the entire Avon corridor. This would be a phenomenal tourist magnet and locals could piggy back off the facilities.
(Christchurch City Resident)

PRIORITY 3: AN INCREASED PROPORTION OF JOURNEYS ARE MADE BY PUBLIC TRANSPORT

Having an increased proportion of journeys made by public transport in the regenerated areas is essential to 12% of Christchurch City residents.

Figure: An increased proportion of journeys are made by public transport (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are the same among those living in areas neighbouring the Ōtākaro/Avon River Corridor (12% rate this priority as essential) and those who are former residential red zone property owners (12%). There are no differences by age.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Public transport must be regular, easy and affordable. We need to invest now to future proof the City. Look at the LUAS system in Dublin once it was built the number of people who use it far exceeded all expectations.

(Christchurch City Resident)

Bus systems that work. I.e. more use of the smaller busses, but make them more often, and bus lines that join up to each other at the same time. Also, we should have a lot more cycle paths away from the road and traffic hazards. An underground system like London or New York would be quite practical as well.

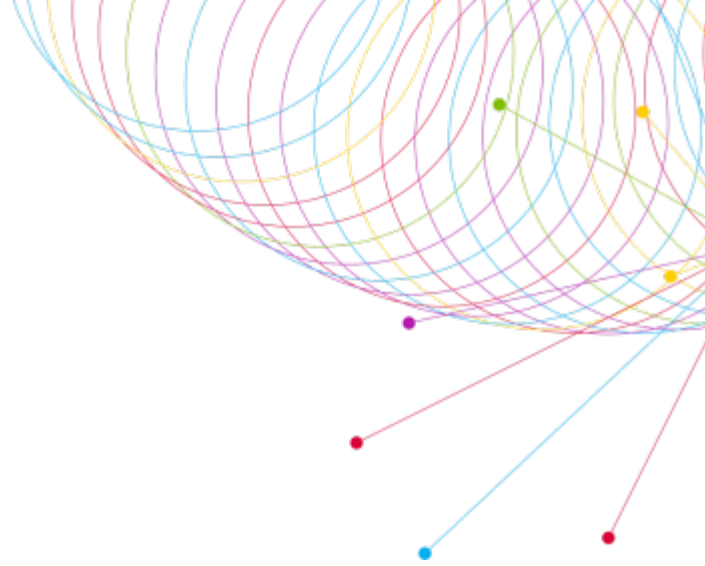
(Christchurch City Resident)

We have lost a lot of our public bus routes and I know that this has made it a lot harder for the older generation in particular to get to the malls, etc as they have to walk a lot further to get to the buses now, so bringing back easier linking bus routes would be very beneficial. And keeping the cost of bus fares lower is helpful for families as well.

(Christchurch City Resident)

Various public transport routes, which are serviced regularly rather than once an hour. More bus stops, more incentives to take the bus rather than drive. If you have to leave the house 45 mins earlier to take the bus because it only goes once an hour, it isn't worth the bother.

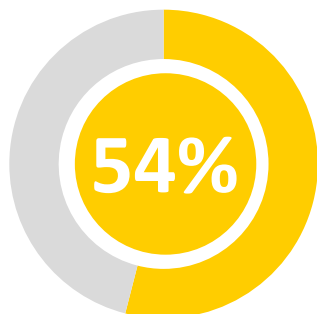
(Christchurch City Resident)



THE REGENERATED
AREAS HELP ENSURE
PEOPLE HAVE A SENSE
OF CONNECTION TO AND
PARTICIPATE IN THEIR
COMMUNITY

THE REGENERATED AREAS HELP ENSURE PEOPLE HAVE A SENSE OF CONNECTION TO AND PARTICIPATE IN THEIR COMMUNITY

OVERALL CATEGORY IMPORTANCE



Over half (54%) of Christchurch City residents say it is very important* that *the regenerated areas help ensure people have a sense of connection to and participate in their community.*

Although this is the fifth most important priority, it is fourth ranked for critical importance with 9% indicating this is the most important consideration, behind having an *attractive and well designed urban environment* (17%) and ahead of the *transport system meeting the needs of the community* (6%).

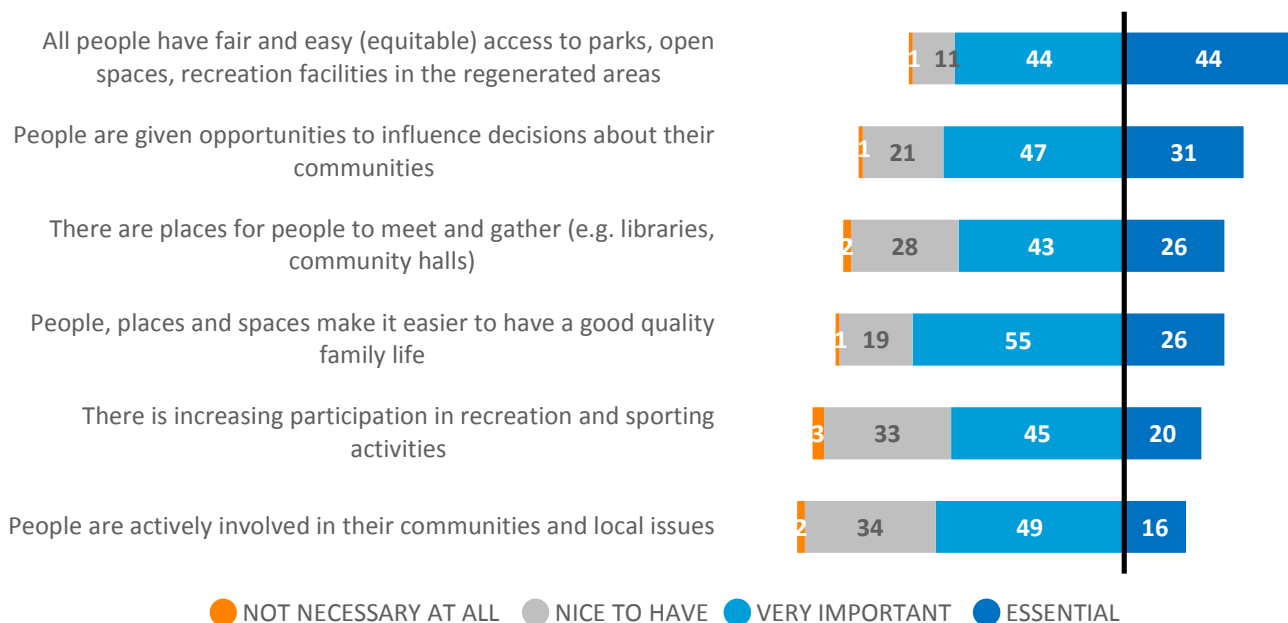
Q5: Please give each area a score out of 10 for how important you think this area is for the regeneration of the Ōtākaro/Avon River Corridor.

Base: Christchurch City residents (n=919); *Very important combines scores 8, 9 and 10 on a scale 0 to 10 where 0 is 'Not at all important' and 10 is 'Extremely important'.

PRIORITIES

There are six priorities in this category. Having a *sense of connection to and participating in their community* is a very important aspect to the regeneration of the Ōtākaro/Avon River Corridor. All six priorities from this category are ranked in the top 15 of priorities across all the categories, with *all people having fair and easy access to parks, open spaces and recreation facilities* the most essential aspect.

Figure: Priorities ranked based on the proportion who indicate the area is 'essential' (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

PRIORITY 1: ALL PEOPLE HAVE FAIR AND EASY (EQUITABLE) ACCESS TO PARKS, OPEN SPACES, RECREATION FACILITIES IN THE REGENERATED AREAS

Fair and easy access to parks, open spaces and recreation facilities is a top ten priority with 44% of Christchurch City residents indicating this is an essential priority that must not be compromised.

Figure: All people have fair and easy (equitable) access to parks, open spaces, recreation facilities in the regenerated areas (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (47% rate this priority as essential) and former residential red zone property owners (47%). Christchurch City residents aged 35 to 44 are significantly more likely to indicate that *fair and easy access to parks, open spaces and recreation facilities* is essential (51%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

I would like to have facilities that are suitable for a broad range of our community with easy transport to the areas with safe parking around the outside and paths for transport to the recreation areas. (Former Residential Red Zone Property Owner)

Free and abundant parking. Sufficient public transport access. Sufficient access to amenities and services (e.g.: water, toilets, disabled access, phone/internet coverage, etc.). (Former Residential Red Zone Property Owner)

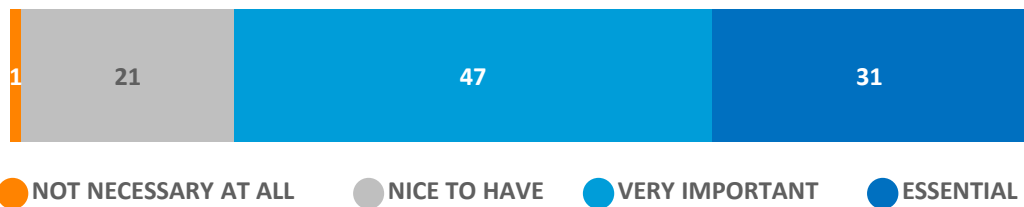
Having easily available access (so that people don't have to travel too far) and no charges for walking paths etc. For any kind of activity where there is an active maintenance component, if there was a boating hire for instance, then ensuring it was not overly expensive would be good. (Christchurch City Resident)

I would like there to be walking/biking/running access along the length of the river with a variety of different activities, picnic spaces, playgrounds, recreation facilities along the way. Places that anyone can go and exercise or relax. It would be great if there was low cost eco public transport along this area so that reduced parking would be required and that it would encourage all Chch residents to enjoy the facilities on offer. (Christchurch City Resident)

PRIORITY 2: PEOPLE ARE GIVEN OPPORTUNITIES TO INFLUENCE DECISIONS ABOUT THEIR COMMUNITIES

Just under a third (31%) of Christchurch City residents indicate that it is essential for the *people to be given opportunities to influence decisions about their communities*.

Figure: People are given opportunities to influence decisions about their communities (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

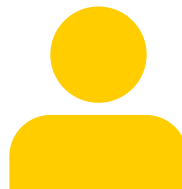
Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (35% rate this priority as essential) and former residential red zone property owners (38%). 15-19 year olds) are significantly less likely to indicate this priority is essential (23% cf. 31%).

Christchurch City residents aged 15 to 19 and 25 to 34 are significantly less likely to indicate that *people to be given opportunities to influence decisions about their communities* is essential (23% and 22%, respectively).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Ask people directly (surveys such as this, but on the ground also), formal engagement with community groups, public meetings.
(Christchurch City Resident)



People still living in the red zone should be consulted and their needs considered to be of primary importance.
(Former Residential Red Zone Property Owner).

It's so important people feel a part of the decisions. Even if they don't get everything they want they are more likely to feel engaged in their community if they had a say in creating/maintaining it.
(Former Residential Red Zone Property Owner)

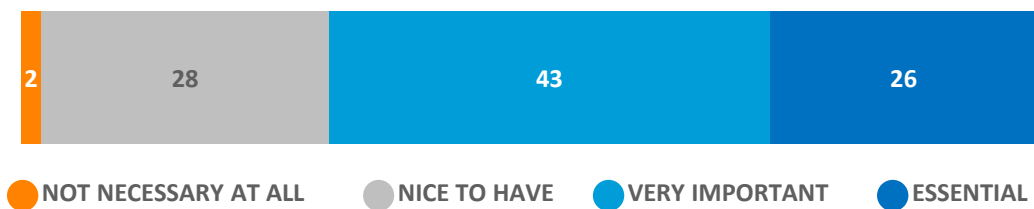
Meetings held at various localities to listen to proposals and have their say as to what they would like to have in their area.
(Former Residential Red Zone Property Owner).

People in the communities of the regenerated areas should be more than just an "influence" on decisions. Maybe a committee can be formed out of local residents, not politicians or local govt. officials, to help oversee the decision making process to ensure "Grass Roots" communication.
(Christchurch City Resident)

PRIORITY 3: THERE ARE PLACES FOR PEOPLE TO MEET AND GATHER (E.G. LIBRARIES, COMMUNITY HALLS)

Places for people to meet and gather is an priority that a quarter (26%) of Christchurch City residents indicate as essential in the regeneration to the Ōtākaro/Avon River Corridor and to help ensure people have a sense of connection to and participate in their community.

Figure: There are places for people to meet and gather (e.g. libraries, community halls) (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (27% rate this priority as essential) and former residential red zone property owners (28%). There are no differences by age.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

A couple of good flexible community use structures linking to outdoor gathering spaces.
(Former Residential Red Zone Property Owner)

A community Library would be good because then people can meet there for book reading, coffees etc. and have some time out.
(Christchurch City Resident)

Is there room for out-door concerts or perhaps a Amphitheatre for cultural events?
(Christchurch City Resident)

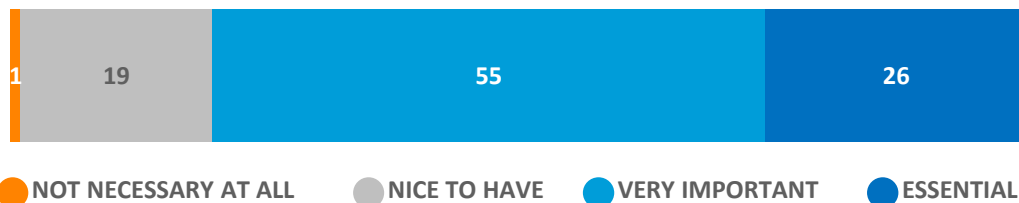
There needs to be places of connection to give a sense of community, libraries, communal computers. A place to go and have a chat or a cuppa (not bars or taverns). Halls could host a range of activities but always as a place to go and meet other people.
(Christchurch City Resident)

Community halls are very important - a fantastic example of a supportive community centre is the Hornby Community Centre which offers multiple community services e.g. budgeting advice as well as rooms for community groups like Guides or Scouts. A community centre based on this model would be a valuable asset to any community. Libraries are also an important place for people to gather and access information.
(Former Residential Red Zone Property Owner)

PRIORITY 4: PEOPLE, PLACES AND SPACES MAKE IT EASIER TO HAVE A GOOD QUALITY FAMILY LIFE

A quarter (26%) rate *places for people to meet and gather* as essential. The same number (26%) indicate that *people, places and spaces make it easier to have a good quality family life*. Four in five (80%) rate this as at least very important, with the highest percentage of Christchurch City residents rating this priority very important but not absolutely essential if trade-offs need to be made (55%).

Figure: People, places and spaces make it easier to have a good quality family life (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (28% rate this priority as essential) and former residential red zone property owners (30%). Christchurch City residents aged 65 plus are significantly less likely to indicate that *places for people to meet and gather* are essential (18%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Keep an area alongside the river for bike and walking tracks with recreational facilities such as playgrounds along the way - in other words limit the amount of building immediately beside the river. (Christchurch City Resident)



Spaces need to be accommodating to all - playgrounds, swimming pools, activities for teenagers (basketball courts) and maintaining of wildlife and natural aspects. It also needs to be clean and safe. (Christchurch City Resident)

Parks, playgrounds and facilities that will draw families to the area and where they will want to stay. (Former Residential Red Zone Property Owner)

Ensure there are community areas e.g. parks, sports grounds, community centres, shops, schools, preschools etc. within walking distance of housing. (Christchurch City Resident)

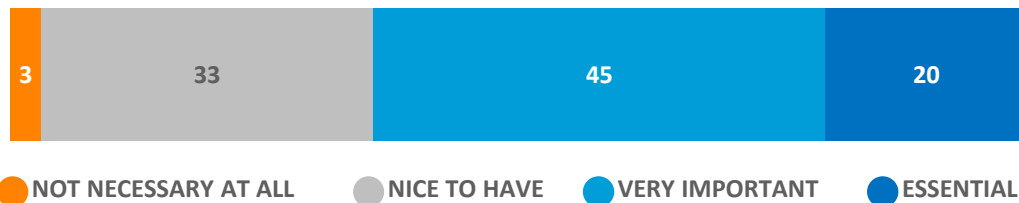
Quiet slow safe streets for children. Sense of community and connectivity. Places for kids to be kids. (Christchurch City Resident)

Lots of open spaces and playgrounds for children. Walking/biking tracks suitable for all ages to allow families to exercise together. (Christchurch City Resident)

PRIORITY 5: THERE IS INCREASING PARTICIPATION IN RECREATION AND SPORTING ACTIVITIES

One in five (20%) Christchurch City residents indicate that it is essential that the regeneration of the Ōtākaro/Avon River Corridor increases *participation in recreation and sporting activities*. This was one of the lesser important priorities.

Figure: There is increasing participation in recreation and sporting activities (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (21% rate this priority as essential) and former residential red zone property owners (19%). There are no differences by age.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Consider the population's needs in terms of indoor and outdoor facilities and think about how the regenerated areas could accommodate them. As a first priority there needs to be a network of off-street separate cycle and walking trails that provide a sealed path from the Avon Loop to New Brighton beach and Bexley wetlands. The 'City to surf' route needs to be reinstated to allow people of all physical abilities to use a section that they can manage, from 2km to 14km and connect with round the City trail.

(Former Residential Red Zone Property Owner)



A passage that encourages travel on foot or bike linking destinations. Outdoor fitness route, linking different recreational sporting grounds and facilities.

(Christchurch City Resident)

First and foremost in my mind is sound, sustainable management of an outdoor environment, one designed to encourage healthy outdoor recreation and active transport options.

(Christchurch City Resident)

An increase in facilities for water sports. Water based sports for example rowing has grown big time in the last few years and having a top class facility would be beneficial for growth in the sport as well as future generations.

(Christchurch City Resident)

PRIORITY 6: PEOPLE ARE ACTIVELY INVOLVED IN THEIR COMMUNITIES AND LOCAL ISSUES

Involvement in communities and local issues is the lowest rated priority as part of ensuring people have a *sense of connection to and participate in their community*, with one in six (16%) rating this priority as essential. A third (34%) indicate this is nice to have.

Figure: People are actively involved in their communities and local issues (%)



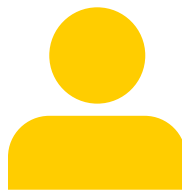
Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (17% rate this priority as essential). Former residential red zone property owners are significantly more likely to indicate this is an priority that is essential (23%). There are no differences by age.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

I think it is important to discuss any future plans with the people who live in these areas. For example - someone who lives in Avonhead doesn't understand the difference needs of the people in Avonside (for example). Any decisions need to be talked through in the communities before decisions are made. Get that sense of buy in from the communities - there would be more success that way. (Christchurch City Resident)



Please seek ideas and feedback from the communities by holding meetings, or sending out proposals and seeking feedback either in writing (via email or webforms) or at community meetings. (Christchurch City Resident)

Meetings regularly with council etc. on decisions. (Former Residential Red Zone Property Owner)

Funding and respect for local community groups. Incentives to hold meetings, with evidence of results actually coming about from public consultation. (Christchurch City Resident)

Make use of social media as well as traditional media to let people know about their community. Have a community hub where people can meet and get information regarding their community and have these hubs open and available for shorter more often periods of time so that full time workers also have access to the hubs. (Former Residential Red Zone Property Owner)

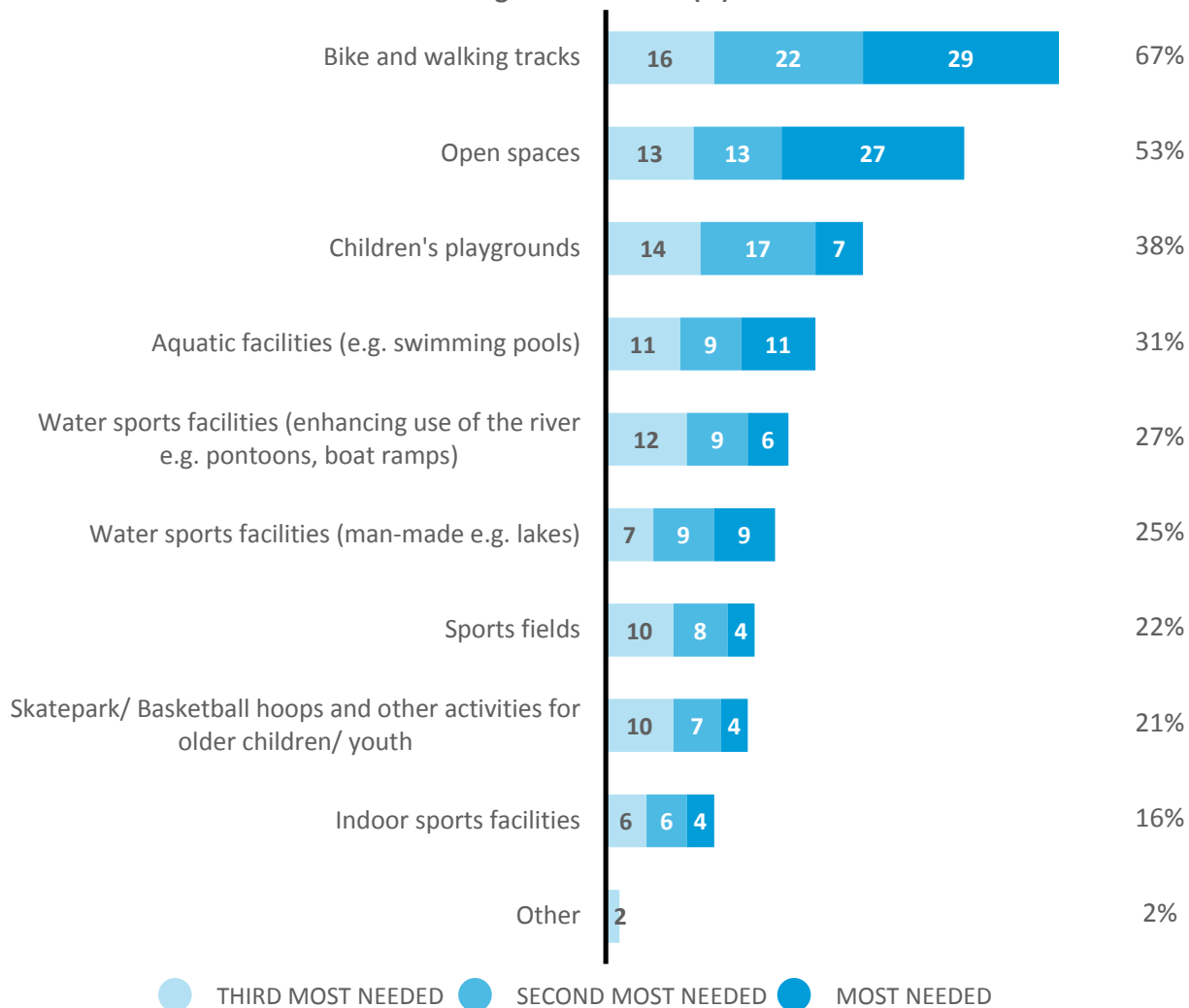
LEISURE & RECREATION FACILITIES

Christchurch City residents were asked which of the following types of leisure and recreation facilities they think are most needed in the regenerated areas. One in three (29%) Christchurch City residents indicate *bike and walking tracks* as the type of leisure and recreation facilities most needed in the regenerated areas. Two thirds (67%) rated this type of leisure and recreation facility in their top three needs (combined).

Perceptions are similar among former residential red zone property owners. Those living in areas neighbouring the Ōtākaro/Avon River Corridor are significantly more likely to indicate *aquatic facilities (e.g. swimming pools)* are most needed (20% cf. 11%) and less likely to select *children's playgrounds* as most needed (4% cf. 7%). Māori are significantly more likely to indicate *sports fields* (15% cf. 4%) are in most need, and significantly less likely to indicate that *bike and walking tracks* are most needed (13% cf. 29%). 15-19 year olds are significantly more likely to say *children's playgrounds* are in most need (13% cf. 7%). 25 to 34 year olds were more significantly more likely to say *bike and walking tracks* (39%) and *sports fields* those 65 plus (9%)

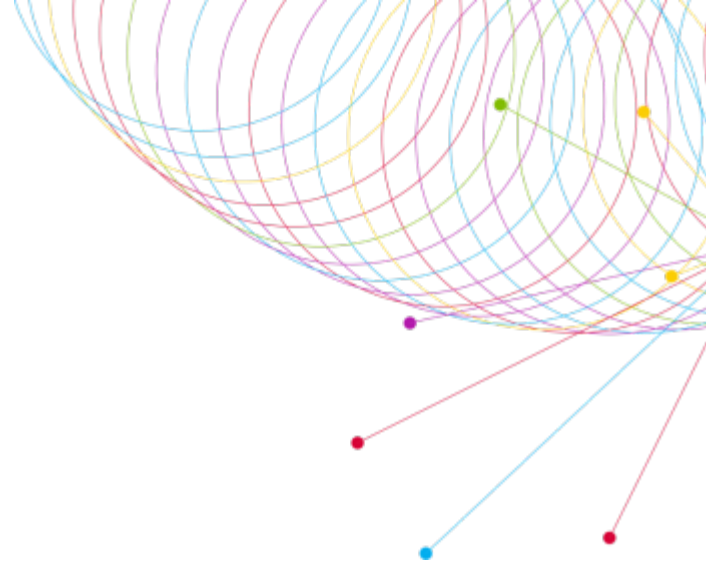
Figure: Types of leisure and recreation facilities do you think are most needed in the regenerated areas (%)

**TOP 3
COMBINED**



Q9: When thinking about the parks, open spaces and recreation facilities in the regenerated areas, which of the following types of leisure and recreation facilities do you think are most needed in the regenerated areas?

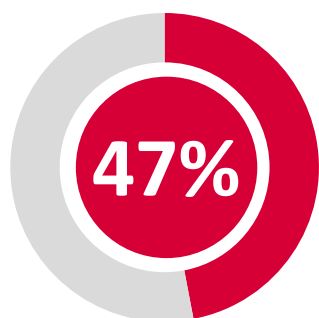
Base: All respondents (n=919)



THE REGENERATED AREAS ARE A GOOD PLACE TO WORK, VISIT, INVEST AND DO BUSINESS

THE REGENERATED AREAS ARE A GOOD PLACE TO WORK, VISIT, INVEST AND DO BUSINESS

OVERALL CATEGORY IMPORTANCE



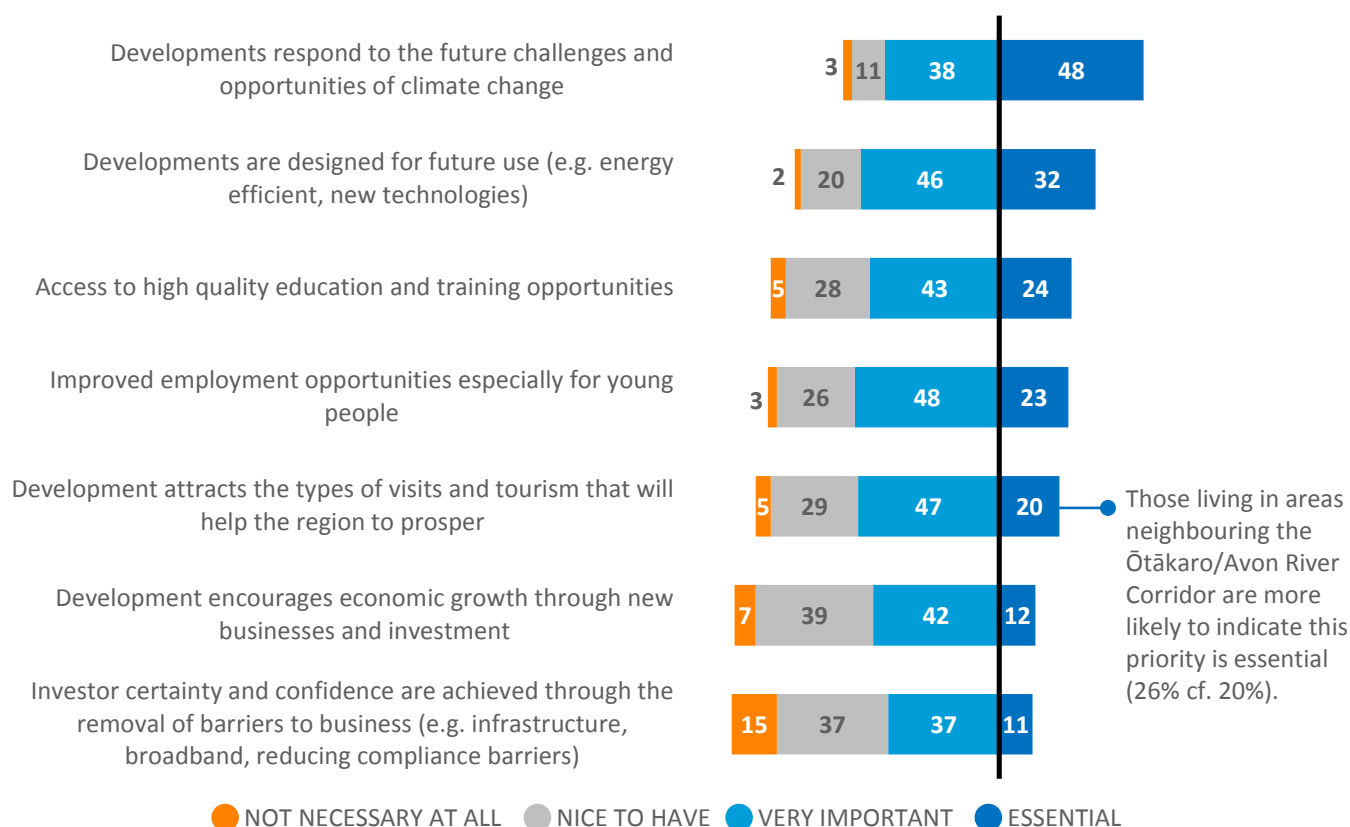
Overall, just under half (47%) of Christchurch City residents indicate that it is very important* that *the regenerated areas are a good place to work, visit, invest and do business*. This category is ranked sixth out of the eight categories.

Q5: Please give each area a score out of 10 for how important you think this area is for the regeneration of the Ōtākaro/Avon River Corridor.

Base: Christchurch City residents (n=919); *Very important combines scores 8, 9 and 10 on a scale 0 to 10 where 0 is 'Not at all important' and 10 is 'Extremely important'.

PRIORITIES

There are seven priorities in this category. The top ranked priority is that *developments respond to the future challenges and opportunities of climate change* (48%). Across all the priorities covered in the survey, this is the sixth priority.



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

PRIORITY 1: DEVELOPMENTS RESPOND TO THE FUTURE CHALLENGES AND OPPORTUNITIES OF CLIMATE CHANGE

Developments in the regenerated areas *responding to the future challenges and opportunities of climate change* is essential to 48% of Christchurch City residents.

Figure: Developments respond to the future challenges and opportunities of climate change (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (50% rate this priority as essential) and those who are former residential red zone property owners (52%).

Christchurch City residents aged 15 to 24 are more likely to indicate that it is essential *developments respond to the future challenges and opportunities of climate change* (59%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Incorporate flood protection into more-or-less water features. Wetlands can function as good protection against water level rising whilst also being attractive walking areas. (Christchurch City Resident)



Any buildings / community facilities need to be located on raised mounds as all the area has currently settled. Paths, roads and cycleways need to be also raised if possible. Open areas should be left at current levels as flood reservoirs. Seawalls and stop banks should be avoided if possible (Former Residential Red Zone Property Owner)

Tree planting, River stop banks, increased sand dune areas. (Former Residential Red Zone Property Owner)

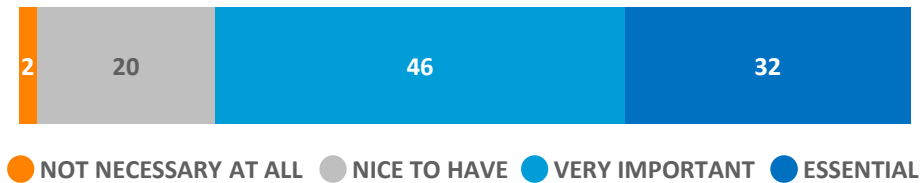
Use a variety of approaches, some things would need to be further back from river banks, Some buildings could be engineered to cope with rising water levels/flooding i.e. pontoons, floating buildings. It would be a great opportunity to show the world that we have a unique and advanced City and are up for a challenge. Make it a place that other countries want to come and study. (Christchurch City Resident)

Adequate drainage and water collection systems. Well insulated, double glazed housing. (Christchurch City Resident)

PRIORITY 2: DEVELOPMENTS ARE DESIGNED FOR FUTURE USE (E.G. ENERGY EFFICIENT, NEW TECHNOLOGIES)

Developments in the regenerated areas *being designed for future use (e.g. energy efficient, new technologies)* is essential to 32% of Christchurch City residents.

Figure: Developments are designed for future use (e.g. energy efficient, new technologies) (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (30% rate this priority as essential) and those who are former residential red zone property owners (32%).

Christchurch City residents aged 15 to 24 are more likely to indicate that it is essential *developments are designed for future use* (43%), while Christchurch City residents aged 65 or over are less likely to indicate this (23%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Buildings need to be built well and up to code. They also need to be fully accessible to all, e.g. wheelchairs, sight / hearing impaired etc.
(Christchurch City Resident)



Make sure that the structure is not going to let to much cold/hot air in or out and that when furnishing the homes to make sure there is plenty of options for technologies.
(Christchurch City Resident)

As New Zealand has a rapidly growing older population, all new buildings have to be future proofed, i.e. ramps instead of steps, wide doorways to accommodate wheelchairs, mobility scooters and walking frames as well pushchairs. Ease of access to toilets, etc. Less camber on footpaths and ease of crossing busy roads, with footpaths smooth and not lumpy with ongoing repairs.
(Former Residential Red Zone Property Owner)

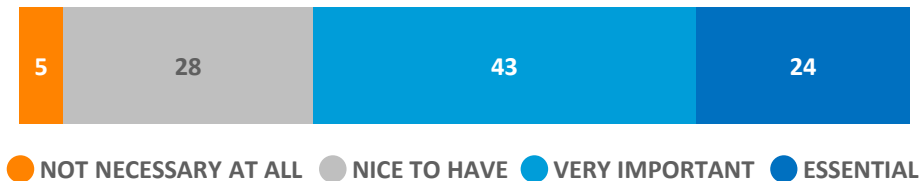
A heavy emphasis should be placed on sustainability and efficiency with a view to future protection of the environment.
(Christchurch City Resident)

infrastructure that both needs current environmental ideals but is also adaptable to changing needs in the future.
(Christchurch City Resident)

PRIORITY 3: ACCESS TO HIGH QUALITY EDUCATION AND TRAINING OPPORTUNITIES

Having *access to high quality education and training opportunities* in the regenerated areas is essential to 24% of Christchurch City residents.

Figure: Access to high quality education and training opportunities (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (25% rate this priority as essential) and those who are former residential red zone property owners (20%).

Christchurch City residents aged 15 to 24 are more likely to indicate that it is essential there is *access to high quality education and training opportunities* (33%) as are Māori (35%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Rooms or community spaces for sports-especially indoor training facilities. If a community garden can be established, horticultural training classes could be provided near, or on site. (Former Residential Red Zone Property Owner)



Training the youth for the future is always good. However I feel there is too many people being trained in professions that have no spaces for these people. (Christchurch City Resident)

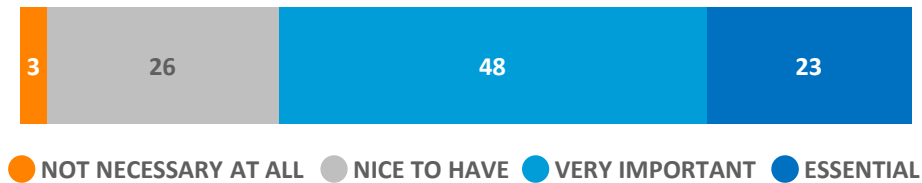
The opportunities can be great in all areas of this redevelopment. But especially with some of the sports training facilities, biodiversity facilities and water facilities that have been proposed. These could have training, education and research components attached to them. It would be great if these were an ongoing vision of these areas. An area where community facilities, enhanced natural environments, economic development, research and development, and training happen alongside each other. (Christchurch City Resident)

Availability of schools and training grounds especially hands on facilities, seminars and other teaching and learning activities being accessible to all will be of great help... where people can share their voices and ideas and show their talents and will be heard and accepted. (Christchurch City Resident)

PRIORITY 4: IMPROVED EMPLOYMENT OPPORTUNITIES ESPECIALLY FOR YOUNG PEOPLE

Having *improved employment opportunities especially for young people* in the regenerated areas is essential to 23% of Christchurch City residents.

Figure: Improved employment opportunities especially for young people (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (25% rate this priority as essential). However, former residential red zone property owners are less likely to indicate that *improved employment opportunities for young people* are essential (16%).

Christchurch City residents aged 15 to 24 (34%) and Māori (34%) are significantly more likely to indicate that this is essential (34%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Young people trained to look after the area such as landscapers etc. They need to be given a pride in what has been achieved so they can value the job opportunities.
(Christchurch City Resident)



Having education facilities located in the regenerated areas for easy access from the public instead of commuting. Perhaps setting up and/or creating after school courses with people who help youths create cv, educate individuals about getting into the work force e.g. work experience/ apprenticeships.
(Christchurch City Resident)

Nature reserves need development and maintenance, such a project would require a labour source to support it. And once developed the visitors would come and people need recreational support such as cafes / rest stops / equipment hire for biking, boating, tramping etc. All areas of employment where our young people, with the right training and support, can excel and enhance the community.
(Former Residential Red Zone Property Owner)

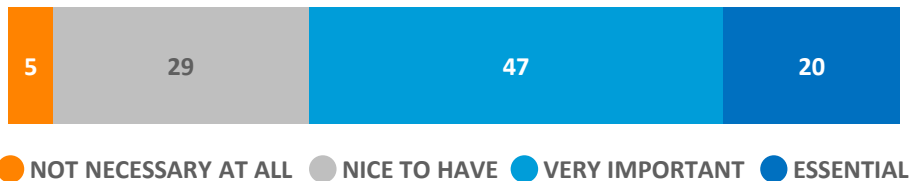
More business in the area that can employ young people.
(Christchurch City Resident)

Young people need to have a job which gives them purpose and teaches work ethics.
(Christchurch City Resident)

PRIORITY 5: DEVELOPMENT ATTRACTS THE TYPES OF VISITS AND TOURISM THAT WILL HELP THE REGION TO PROSPER

Development in the regenerated areas which *attracts the types of visits and tourism that will help the region to prosper* is essential to 20% of Christchurch City residents.

Figure: Development attracts the types of visits and tourism that will help the region to prosper (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Those living in areas neighbouring the Ōtākaro/Avon River Corridor are more likely to indicate that it is essential that *development in the regenerated areas attract the types of visits and tourism that will help the region to prosper* (26%). Perceptions among those who are former residential red zone property owners are similar to the overall Christchurch City results (22%).

Christchurch City residents aged 35 to 44 are significantly more likely to indicate that it is essential development attracts the types of visits and tourism that will help the region to prosper (27%), while those aged 15 to 24 are less likely to indicate this is essential (14%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

We have the opportunity close to town to provide beaches on the river with family picnic areas similar to those in Brisbane Australia. These could include various water activities. We have a bare canvas and there are clever designers out there who could make the Christchurch river area something that would be the envy of other cities and attract conferences and tourism to the City.
(Former Residential Red Zone Property Owner)



Light rail from inner city out to e.g. man made lake. Lots of open space in these areas for people to enjoy like the big parks in London. Even building an amphitheater for concerts etc. for summer events. An educational area where children etc. can learn the history of the land the river and the plants etc.

(Former Residential Red Zone Property Owner)

Well lit, safe areas and facilities. Vibrant, restaurants, cafes that are safe and easily accessible. Good accommodation close to attractions. Tourist attractions that are unique and draw different types of groups, people to the area i.e. sporting, arts. Lots of festivals to draw big crowds. Please provide transport for tourists or decent parking at a reasonable price for campervans, rentals.

(Christchurch City Resident)

Create something different i.e. using New Zealand's natural flora and fauna to recreate a walking track through native bush .. with lights and fun things for children to discover. Put in a kayak course with rapids for different levels .. tourists love a challenge and new sport to try and this alongside the adventure park would bring in visitors from all over.

(Christchurch City Resident)

PRIORITY 6: DEVELOPMENT ENCOURAGES ECONOMIC GROWTH THROUGH NEW BUSINESSES AND INVESTMENT

Development in the regenerated areas which *encourages economic growth through new business and investment* is essential to 12% of Christchurch City residents.

Figure: Development encourages economic growth through new businesses and investment (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (12% rate this priority as essential) and those who are former residential red zone property owners (10%). There are no differences by age.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Similar to the Bike park - develop sporting opportunities to encourage sporting activities, that then promotes regional, national and international sporting competitions. (Christchurch City Resident)



Opportunity for businesses to become established for the good of the community i.e. provide employment, career development, and training for the local residents. Encourages future growth and recognition of the area as a place to visit and enjoy. It's natural amenities, e.g. wildlife, nature parks etc. (Former Residential Red Zone Property Owner)

On a basic level you know there will be the supporting businesses; cafes, dairies, food trucks. Having sports facilities would go a great way to generating investment. Whether something simple like a gym to a sporting institute for rowing for instance. (Christchurch City Resident)

I would love to see investment in making Christchurch an outdoor and recreation capital. The bike park for example was a fantastic positive investment for Christchurch which encouraged people to get outdoors whilst also providing a much needed boost to local businesses. (Christchurch City Resident)

PRIORITY 7: INVESTOR CERTAINTY AND CONFIDENCE ARE ACHIEVED THROUGH THE REMOVAL OF BARRIERS TO BUSINESS (E.G. INFRASTRUCTURE, BROADBAND, REDUCING COMPLIANCE BARRIERS)

Investor certainty and confidence are achieved through the removal of barriers to business is essential to 11% of Christchurch City residents.

Figure: Investor certainty and confidence are achieved through the removal of barriers to business (e.g. infrastructure, broadband, reducing compliance barriers) (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (9% rate this priority as essential) and those who are former residential red zone property owners (11%). There are no differences by age.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

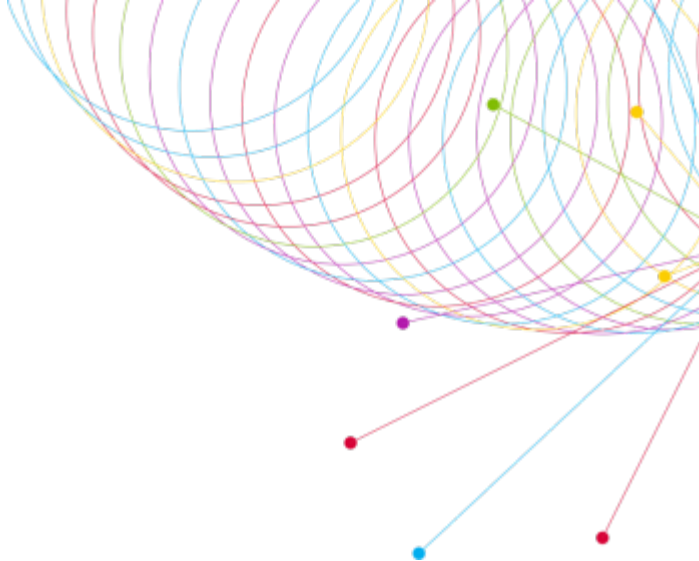
People with money need to invest in the area and build quality structures. These buildings would include public areas like pools, community parks and playgrounds, housing, cafes and other areas where families and large groups would gather. You need to spend money to make money.
(Christchurch City Resident)



Simpler/quicker consenting process to allow businesses to set up, affordable and a variety of buildings having customer-friendly facilities i.e. locality, parking etc..
(Christchurch City Resident)

Stop changing the boundaries all the time. If something is broken - then fix it straight away. Investors will not invest in an area where things are constantly being challenged - update the broadband connections, fix the roads and make it an area where people and investors want to go.
(Christchurch City Resident)

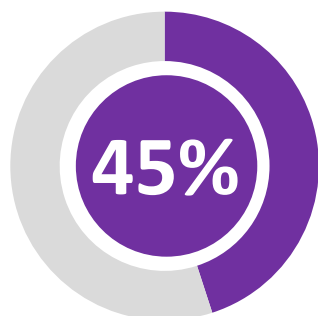
I think the area needs to be made more attractive to get investors interested in it in the first place.
(Christchurch City Resident)



CHRISTCHURCH'S CULTURE AND HERITAGE ARE VALUED IN THE REGENERATED AREAS

CHRISTCHURCH'S CULTURE AND HERITAGE ARE VALUED IN THE REGENERATED AREAS

OVERALL CATEGORY IMPORTANCE



Forty-five percent of Christchurch City residents indicate that it is very important* that *Christchurch's culture and heritage are valued in the regenerated areas*.

Only 4% indicate this is the most important consideration which makes this the lowest percentage of the eight priorities considered to be of critical importance in the planning for the Ōtākaro/Avon River Corridor regeneration.

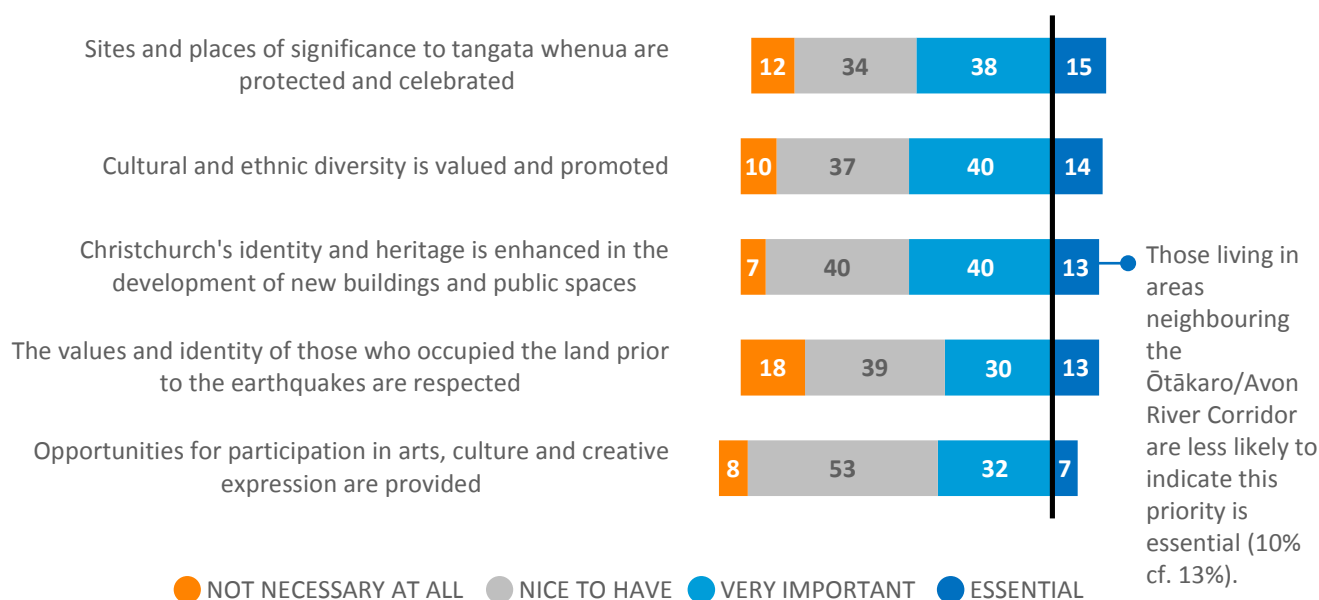
Q5: Please give each area a score out of 10 for how important you think this area is for the regeneration of the Ōtākaro/Avon River Corridor.

Base: Christchurch City residents (n=919); *Very important combines scores 8, 9 and 10 on a scale 0 to 10 where 0 is 'Not at all important' and 10 is 'Extremely important'.

PRIORITIES

There are five priorities in this category. The priorities related to ensuring *Christchurch's culture and heritage are valued* are among the least important priority to the regeneration of the Ōtākaro/Avon River Corridor. The following five priorities are among the lowest eight priorities rated as essential, with three out of five priorities having the highest percentage of Christchurch City residents rating nice to have if there is sufficient resource or funding.

Figure: Priorities ranked based on the proportion who indicate the area is 'essential' (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

PRIORITY 1: SITES AND PLACES OF SIGNIFICANCE TO TANGATA WHENUA ARE PROTECTED AND CELEBRATED

When it comes to ensuring *Christchurch's culture and heritage are valued* in the regeneration of the Ōtākaro/Avon River Corridor, 15% of Christchurch City residents indicate that it is essential that the *sites and places of significance to tangata whenua are to be protected and celebrated*.

Figure: Sites and places of significance to tangata whenua are protected and celebrated (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (16% rate this priority as essential). Those significantly more likely to rate *sites and places of significance to tangata whenua are protected and celebrated* as essential are former residential red zone property owners (20%) and Māori (37%). There are no differences by age.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Collaboration and consultation with local iwi and residents will ensure that there is meaningful recognition to these spaces.

(Christchurch City Resident)

Consultation needs to be undertaken with Ngai Tahu/Tuahiwi to make sure any significant sites are respected in any decisions.

(Christchurch City Resident)

More information signs about the areas of nature significance to tangata whenua to help with understanding.

(Former Residential Red Zone Property Owner)



Work with Ngai Tahu on this. Where appropriate signage is good. Allowing some harvesting of resources. Good design of space for cultural activities.

(Christchurch City Resident)

Good, open, honest frequent dialogue with local iwi about the values they would like to see protected, enhanced and celebrated. Set goals together and collaborate to achieve the outcome.

(Former Residential Red Zone Property Owner)

The sites and places of significance to tangata whenua initially need to be identified. Once these areas are identified they should be protected by the employment of staff qualified in this area. Then they should be celebrated by Christchurch people.

(Former Residential Red Zone Property Owner)

PRIORITY 2: CULTURAL AND ETHNIC DIVERSITY IS VALUED AND PROMOTED

Fourteen percent of Christchurch City residents indicate that the *promotion and value of cultural and ethnic diversity* must not be compromised in the regeneration of the Ōtākaro/Avon River Corridor.

Figure: Cultural and ethnic diversity is valued and promoted (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (15% rate this priority as essential) and former residential red zone property owners (13%). 15 to 24 year olds are significantly more likely to rate *cultural and ethnic diversity is valued and promoted* as essential (26%) as are Māori (26%). Christchurch City residents aged 45 to 54 are less likely to rate *cultural and ethnic diversity is valued and promoted* as essential (9%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Bilingual signs, information about the native floral and fauna and wildlife, I'd like to see a strong presence of Maori culture woven into the new design plans. E.g., Margaret Mahy playground - whariki in the City etc.
(Christchurch City Resident)



Hold events showcasing food, art, music etc. Maybe even hold a cultural concert would be great and encourage especially youth to be involved. Another idea would be to allow schools to hold a cultural day, to learn about a specific culture and open the event to the public.
(Christchurch City Resident)

Spaces where culture can, if they are of a particular religion, have places for them that cater to their structures, not as an effort to appease but an effort to include. More and more we are getting people from vastly different beginnings, thus an effort to be sensitive. The area is big enough to allow for space for many peoples so why not cosmopolitan-ise Christchurch and bring in diverse cultures to add life and culture to a fairly one narrative cultural hub of New Zealand. Walk around the City and where are the statues of Maori, where are the symbols of other cultures, anyway more culture. (Christchurch City Resident)

PRIORITY 3: CHRISTCHURCH'S IDENTITY AND HERITAGE IS ENHANCED IN THE DEVELOPMENT OF NEW BUILDINGS AND PUBLIC SPACES

One in seven (13%) of Christchurch City residents indicate that it is essential that *Christchurch's identity and heritage is enhanced* in the development of new building and public spaces.

Figure: Christchurch's identity and heritage is enhanced in the development of new buildings and public spaces (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among former residential red zone property owners (14% rate this priority as essential). Those living in areas neighbouring the Ōtākaro/Avon River Corridor are significantly less likely to rate this as essential (10% cf. 13%). There are no differences by age.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

More heritage trails and publicity about them and their details as not only does this enable tourism boosts it also encourages local recreational activities and physical activity which is especially important.
(Christchurch City Resident)



Taking cues from the past and blending them into new building and features, e.g., stonework and masonry blended in with new building techniques so buildings will be around for a long time and not look like an eyesore in 10 years time. Public spaces are just that, open areas to be used by everyone, not just the ones that can afford to, or pay for the right to do so.
(Christchurch City Resident)

To enhance the identity and heritage in developments, have a fair share and communicate often with the local Iwi regarding art and cultural designs or having art competition for youths and have incentives to start with. Possibly hold mix/co-cultural events to encourage the people to be open minds and be welcome. Furthermore, as Christchurch is growing ethnically diverse, it's good to also communicate with different cultural groups. (Christchurch City Resident)

Interpretation panels recognising the significance of buildings, places and people associated with the area - with photos. Seek advice from CCC Heritage team.
(Christchurch City Resident)

PRIORITY 4: THE VALUES AND IDENTITY OF THOSE WHO OCCUPIED THE LAND PRIOR TO THE EARTHQUAKES ARE RESPECTED

Respecting the values and identity of those who occupied the land prior to the earthquakes is among the bottom five priorities in the regeneration of the Ōtākaro/Avon River Corridor covered in the survey. Forty-three percent of Christchurch City residents rate this priority very important or essential.

Figure: The values and identity of those who occupied the land prior to the earthquakes are respected (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (14% rate this priority as essential). Former residential red zone property owners are significantly more likely to rate this priority as essential (30%), as are Māori (21%) and 15 to 24 year olds (20%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

It is very important that the people who used to live on the land and their loss is acknowledged. However, it may be sufficient to do this by way of an outdoor information display in a park setting e.g. Horseshoe lake.
(Former Residential Red Zone Property Owner)



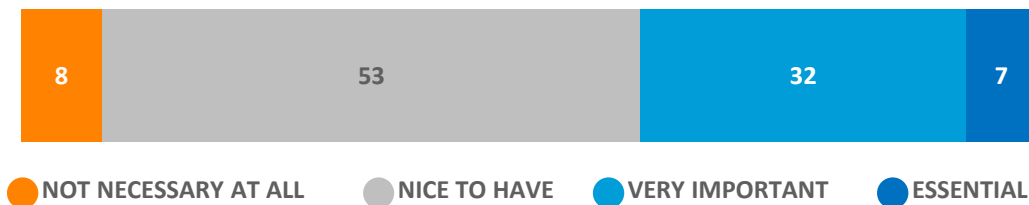
Plaques identifying places of interest (former schools, churches, public buildings). Maintain existing mature trees and shrubs. No land / building development for commercial purposes.
(Former Residential Red Zone Property Owner)

It is without a doubt that it is beyond important, but rather critical that the values and identities of those who occupied the land prior to the earthquake are respected as these identities now form the sites background or history. This could be done with plaques stating the sites previous occupants and what occurred. Or another option would be to create streamlined boards full of information about the various areas and how it affected all individuals, these boards could be designed in a way that is unique to each area, but have common elements within the design that link them together. This helping to symbolise the unity that was brought about by the devastation of the Christchurch earthquake, not only between individuals but between communities.
(Christchurch City Resident)

PRIORITY 5: OPPORTUNITIES FOR PARTICIPATION IN ARTS, CULTURE AND CREATIVE EXPRESSION ARE PROVIDED

Across the priorities covered in the survey, *the provision of opportunities for participation in arts, culture and creative expression* is of least importance to the residents of Christchurch City with the lowest percentage of residents rating this priority as essential. Three in five (61%) indicate that this is nice to have if there are sufficient resource and funding or not necessary at all.

Figure: Opportunities for participation in arts, culture and creative expression are provided (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (8% rate this priority as essential) and former residential red zone property owners (8%). Christchurch City residents aged 15 to 24 are significantly more likely to indicate *the provision of opportunities for participation in arts, culture and creative expression* is essential (13%) while 45 to 54 are less likely (3%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

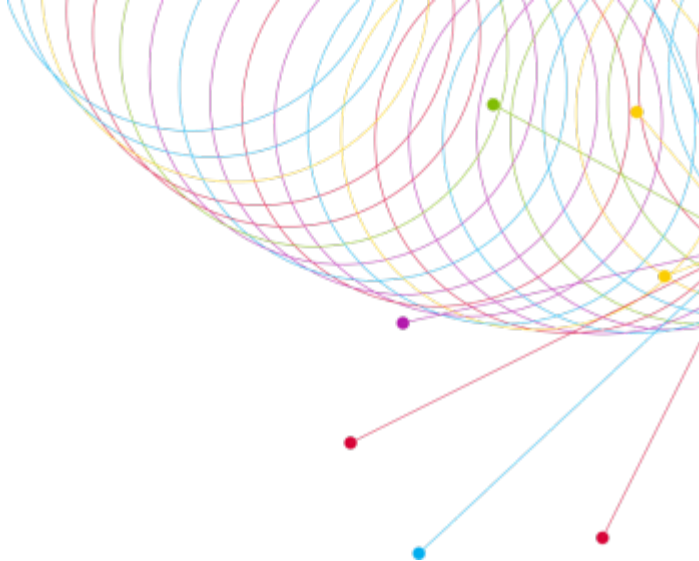
More free events that are worth their while and celebrate art in all its various forms. More art pieces and creative initiatives to be started and included into buildings and landscapes. Small things that make people smile. Community projects that bring everyone together, whilst livening up the community (such as mural painting). Accessible options that can be enjoyed and respected by all. (Christchurch City Resident)



I think it would be good to regenerate these areas to a more natural landscape incorporating intimate areas e.g. natural amphitheatres. Small buildings for cultural events and areas to display art. Whilst being flexible for functions available to different community groups and members of the public. (Christchurch City Resident)

Outdoor theatre space, areas for public art display and acoustic music performance (not amplified). (Former Residential Red Zone Property Owner)

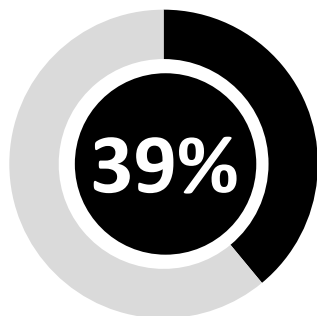
Have an urban centre with e.g. a square where musical and performing arts and culture can be displayed to the public out in the open. - Create a program in collaboration with the university and Te Ara getting their fine arts and music students involved in performing and displaying their art in these City squares. (Christchurch City Resident)



THE REGENERATED AREAS HELP ENSURE PEOPLE IN CHRISTCHURCH HAVE A RANGE AND CHOICE OF HOUSING

THE REGENERATED AREAS HELP ENSURE PEOPLE IN CHRISTCHURCH HAVE A RANGE AND CHOICE OF HOUSING

OVERALL CATEGORY IMPORTANCE



Two-in-five (39%) Christchurch City residents indicate that it is very important* that the regenerated areas help ensure people in Christchurch have a *range and choice of housing*. Of the areas covered in the survey, the lowest percentage of Christchurch City residents rated the *range and choice of housing* as a very important priority.

While this is the lowest rated priority, when asked what the most important consideration should be, 6% rated the range and choice of housing. This is on par with the *transport system meets the needs of the community living in and around or visiting the regenerated areas* (6%) and higher than ensuring *Christchurch City's culture and heritage are valued* (4%).

Q5: Please give each area a score out of 10 for how important you think this area is for the regeneration of the Ōtākaro/Avon River Corridor.

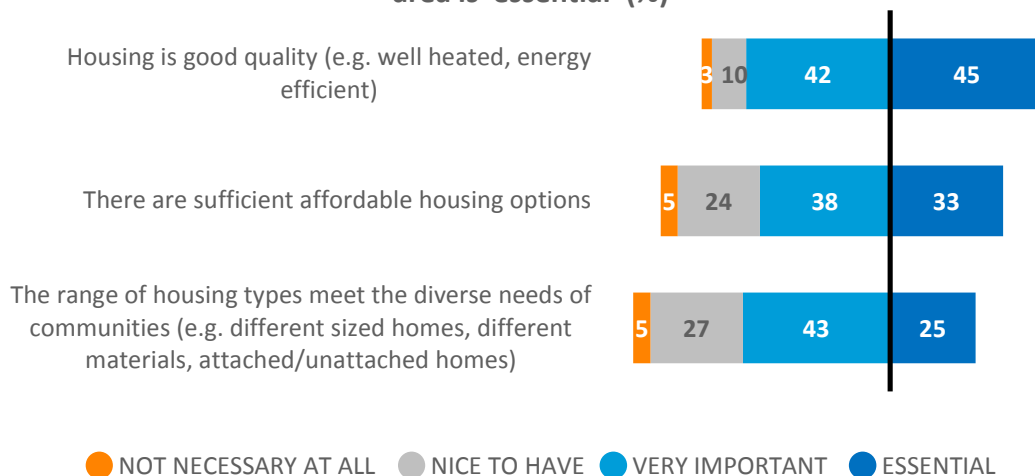
Base: Christchurch City residents (n=919); *Very important combines scores 8, 9 and 10 on a scale 0 to 10 where 0 is 'Not at all important' and 10 is 'Extremely important'.

PRIORITIES

There are three priorities in this category. Although housing has the lowest percentage of Christchurch City residents rate it as very important, the *quality of housing* is a the top ten priority that Christchurch City residents rate as essential (45%).

Sufficient affordable housing is just outside of the top ten in the percentage of residents who mention that it is essential (33%), while a quarter (25%) rate the *range of housing types need to meet the diverse needs of the communities* as essential.

Figure: Priorities ranked based on the proportion who indicate the area is 'essential' (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

PRIORITY 1: HOUSING IS GOOD QUALITY (E.G. WELL HEATED, ENERGY EFFICIENT)

Forty-five percent of Christchurch City residents rate the *quality of housing* as essential and an priority that must not be compromised. Almost nine in ten (87%) indicate that housing should be good quality at least a very important consideration.

Figure: Housing is good quality (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

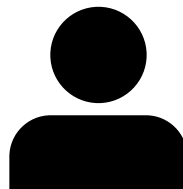
Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (45% rate this priority as essential) and former residential red zone property owners (43%).

Māori (57%), 15 to 24 year olds (58%) and 35 to 44 year olds (54%) are significantly more likely to rate the *housing is good quality (e.g. well heated, energy efficient)* as essential. 45 to 54 year old (36%) and those aged 65 plus (34%) are significantly less likely to indicate housing is good quality as essential.

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

Firstly housing needs to be only in areas that have been treated for land damage. Also there should be no risk of flooding. Housing needs to be strong with no chance of damage in another natural disaster. Housing needs to be affordable for everyone.
(Former Residential Red Zone Property Owner)



Well designed housing that still functions well in thirty years and eco solutions are standard e.g. grey water recycling, solar, good insulation. A variety of houses to foster multi layer community e.g. old/young, large and small families, varying income and include housing for people with disability.
(Christchurch City Resident)

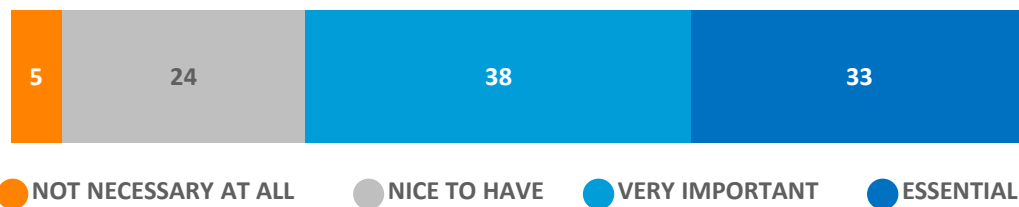
Financial incentives for developers, landlords and low-income families to insulate and install heat pumps. Free consultations by specialists in site-specific passive solar design would be great too. Basic energy efficiency is easy but better solutions are site-specific and need expertise. I'd consider this a good use of my rating money. (Christchurch City Resident)

There is a need for affordable well heated and well constructed houses. Energy efficiency is a must.
(Christchurch City Resident)

PRIORITY 2: THERE ARE SUFFICIENT AFFORDABLE HOUSING OPTIONS

A third (33%) of Christchurch City residents indicate that it is essential that the regeneration of the Ōtākaro/Avon River Corridor has *sufficient affordable housing options* with one third (33%) saying this essential.

Figure: Sufficient affordable housing options (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

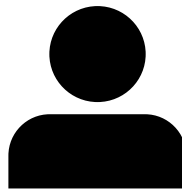
Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (37% rate this priority as essential) and former residential red zone property owners (32%).

Māori (44%), 15 to 24 year olds (54%) are significantly more likely to rate *sufficient affordable housing options* as essential while 45 to 54 year olds are less likely (21%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

There needs to be more options, somehow, for affordable housing for first time home owners. For developments over a certain size this might mean requiring that a certain percentage of houses are under a certain value and that they don't then get sold to investors.
(Christchurch City Resident)



Stop developers and rental-baby-boomers buying up all the affordable housing and allocate it to first-time home buyers. Also there would obviously need to be affordable new builds available.
(Christchurch City Resident)

Keep these affordable housing options to the fringe of the regenerated areas i.e. these areas were not confiscated so that social housing could be developed in them. How dare the council even suggest developing them for housing when so many people were red zoned out of them. (Christchurch City Resident)

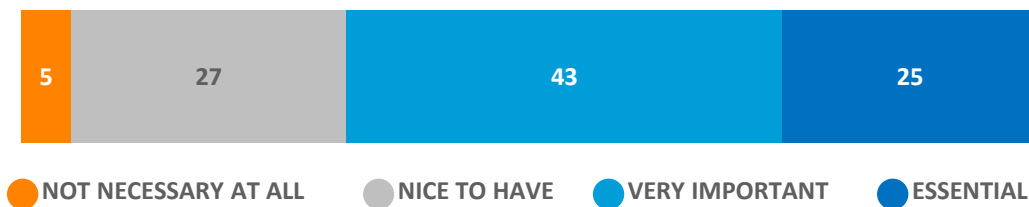
High density housing in vibrant areas, with mixed use areas and affordable options. (Christchurch City Resident)

Perhaps a rent-to-buy scheme for those finding it hard to save a deposit. Leave greedy developers out of this and use community groups and charities to organise houses.
(Former Residential Red Zone Property Owner)

PRIORITY 3: THE RANGE OF HOUSING TYPES MEET THE DIVERSE NEEDS OF COMMUNITIES (E.G. DIFFERENT SIZED HOMES, DIFFERENT MATERIALS, ATTACHED/UNATTACHED HOMES)

When it comes to the range and choice of housing, the a priority of least importance in the consideration for the regeneration of the Ōtākaro/Avon River Corridor is *the range of housing types to meet the diverse needs of communities*. One quarter (25%) of Christchurch City residents rated this as essential.

Figure: Range of housing types meet the diverse needs of communities (%)



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

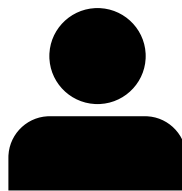
Base: Christchurch City residents (n=919)

Perceptions are similar among those living in areas neighbouring the Ōtākaro/Avon River Corridor (26% rate this priority as essential) and former residential red zone property owners (26%).

Christchurch City residents aged 15 to 24 are significantly more likely to indicate *the range of housing types meet the diverse needs of communities* as essential (31%).

The following comments are provided to illustrate the thoughts that residents and former owners gave relating to this priority.

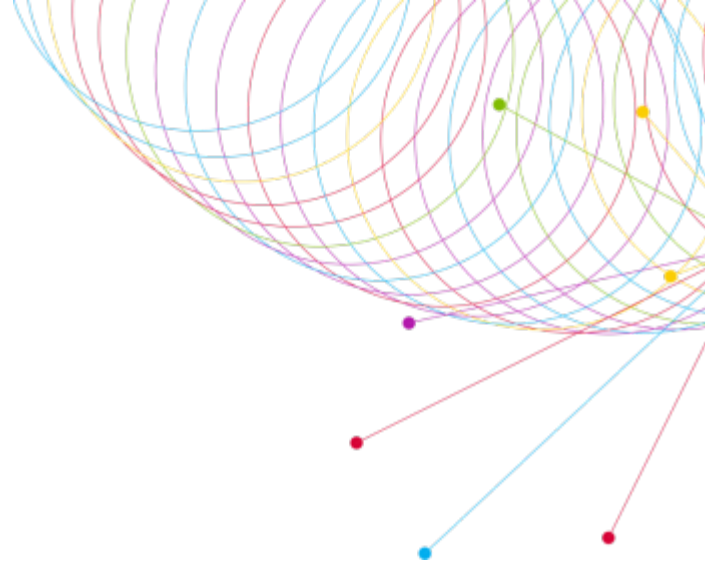
Mixed residential housing and commercial building types within areas, different styles and sized buildings together forming community hubs. Using a range of architects to design and develop houses, apartments etc. to get different but complementary styles.
(Christchurch City Resident)



I think having mix of social housing with privately owned to create some natural communities. Smaller and bigger houses therefore will attract people at different life stages rather than a street of aging population or a group of houses that are taken over by students. (Christchurch City Resident)

I think the first thing about housing is quality, without this health issues will only cost the taxpayer in health provision. Efficiency is the second most important, again without this taxpayers will pick up the health tab. A range of different types of housing allows for a homogeneous community of the different strata of society, instead of locking in a particular group that can afford to be in the area, so flats that cater for the low earner and housing that caters for the economically challenged. By doing this the future of the area becomes divers and full of culture by virtue of having many peoples from different backgrounds. (Christchurch City Resident)

Low cost sections and housing need to be made available for lower socioeconomic groups. (Former Residential Red Zone Property Owner)



APPENDIX 1: PRIORITIES FOR THE REGENERATION OF THE ŌTĀKARO/AVON RIVER CORRIDOR

TOP 10 PRIORITIES DEEMED ESSENTIAL FOR THE REGENERATION OF THE ŌTĀKARO AVON RIVER CORRIDOR

Five of the top ten areas that are essential, and must not be compromised, for the regeneration of the Ōtākaro Avon River Corridor are related to the following category: *ensuring unique landscapes and indigenous wildlife and plants in the regenerated areas are protected and enhanced*.

Figure: Priorities ranked 1-10, based on the proportion who indicate it is 'essential' (%)

	Essential	Very important	Nice to have	Not necessary
The quality and quantity of groundwater is protected (i.e. drinking water that is sourced from underground aquifers)	83	15	1	0
Water quality in rivers, streams, lakes and wetlands is improved	72	25	3	0
Buildings and infrastructure are resilient against natural hazards (e.g. earthquakes, flooding)	63	31	5	1
People are safe from crime	59	35	5	1
Surface water is well managed (e.g. captured and stored for re-use, storm and flood water management systems)	52	40	8	1
Developments respond to the future challenges and opportunities of climate change	48	38	11	3
Native plants and wildlife are protected and attracted	46	38	15	1
Housing is good quality (e.g. well heated, energy efficient)	45	42	10	3
All people have fair and easy (equitable) access to parks, open spaces, recreation facilities in the regenerated areas	44	44	11	1
Landscapes and natural features are protected and enhanced	40	44	15	1

● SAFETY

● DESIGN

● COMMUNITY

● CULTURE & HERITAGE

● LANDSCAPES & WILDLIFE

● TRANSPORT

● BUSINESS

● HOUSING

Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919); *Very important combines scores 8, 9 and 10 on a scale 0 to 10 where 0 is 'Not at all important' and 10 is 'Extremely important'.

PRIORITIES 11 TO 20 THAT ARE ESSENTIAL FOR THE REGENERATION OF THE ŌTĀKARO AVON RIVER CORRIDOR

Although ensuring people in Christchurch have a range and choice of housing is the priority category with the lowest percentage of Christchurch City residents indicating it is very important priority category, the three housing priorities are ranked in the top 18.

Figure: Priorities ranked 11-20, based on the proportion who indicate it is 'essential' (%)

	Essential	Very important	Nice to have	Not necessary
Injuries and risks to public health are minimised	37	46	14	3
There are sufficient affordable housing options	33	38	24	5
Developments are designed for future use (e.g. energy efficient, new technologies)	32	46	20	2
People are given opportunities to influence decisions about their communities	31	47	21	1
The land and water supports the production of food for residents now and in the future (i.e. mahinga kai)	31	35	27	7
There are places for people to meet and gather (e.g. libraries, community halls)	26	43	28	2
People, places and spaces make it easier to have a good quality family life	26	55	19	1
The range of housing types meet the diverse needs of communities (e.g. different sized homes, different materials, attached/unattached homes)	25	43	27	5
Access to high quality education and training opportunities	24	43	28	5
Urban areas are well designed and form a hub for the community	23	52	22	2



Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)

PRIORITIES 21 TO 35 THAT ARE ESSENTIAL FOR THE REGENERATION OF THE ŌTĀKARO AVON RIVER CORRIDOR

Priorities associated with Christchurch's culture and heritage are at the lower end of residents' ranked priorities.

Figure: Priorities ranked 21-35, based on the proportion who indicate it is 'essential' (%)

	Essential	Very important	Nice to have	Not necessary
An increased proportion of journeys are made by active travel (e.g. cycling, walking, running)	23	43	30	4
Improved employment opportunities especially for young people	23	48	26	3
Streetscapes, public open spaces and public buildings enhance the look and function of the areas	22	47	29	2
There is increasing participation in recreation and sporting activities	20	45	33	3
The transport system provides people with access to economic, social and cultural activities	20	52	26	3
Development attracts the types of visits and tourism that will help the region to prosper	20	47	29	5
People are actively involved in their communities and local issues	16	49	34	2
Sites and places of significance to tangata whenua are protected and celebrated	15	38	34	12
Cultural and ethnic diversity is valued and promoted	14	40	37	10
Christchurch's identity and heritage is enhanced in the development of new buildings and public spaces	13	40	40	7
The values and identity of those who occupied the land prior to the earthquakes are respected	13	30	39	18
An increased proportion of journeys are made by public transport	12	41	40	7
Development encourages economic growth through new businesses and investment	12	42	39	7
Investor certainty and confidence are achieved through the removal of barriers to business (e.g. infrastructure, broadband, reducing compliance barriers)	11	37	37	15
Opportunities for participation in arts, culture and creative expression are provided	7	32	53	8

● SAFETY

● DESIGN

● COMMUNITY

● CULTURE & HERITAGE

● LANDSCAPES & WILDLIFE

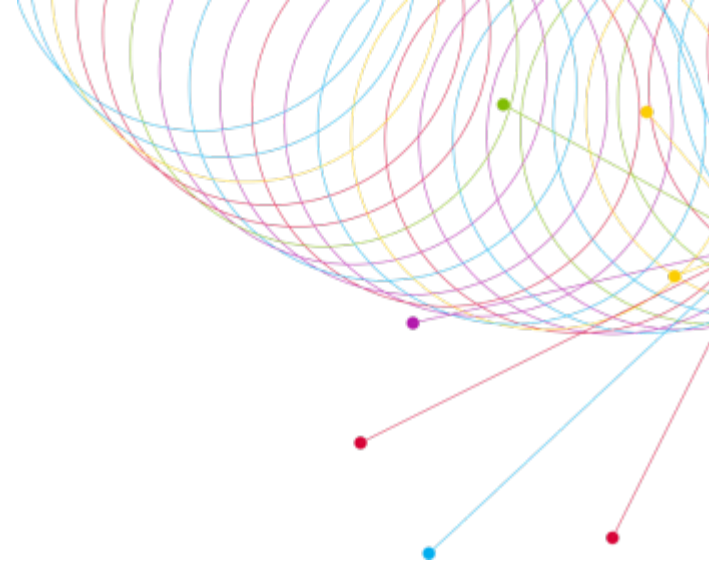
● TRANSPORT

● BUSINESS

● HOUSING

Q7: For each area, please indicate whether you see this as essential (must not be compromised), very important (but not absolutely essential if trade-offs need to be made), nice to have (if there is sufficient resource and funding) or not necessary at all.

Base: Christchurch City residents (n=919)



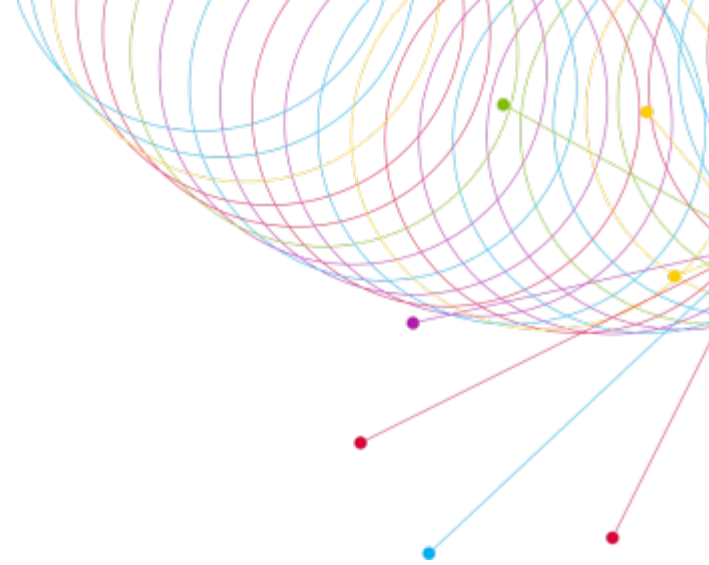
APPENDIX 2: SAMPLE PROFILE

SAMPLE PROFILE

The table below outlines the sample make-up. Results are shown as a percentage of the total number of respondents split between the total number of Christchurch City respondents (unweighted and weighted) and the former residential Red Zone property owners.

	CHRISTCHURCH CITY (UNWEIGHTED) (n=919)	CHRISTCHURCH CITY (WEIGHTED) (n=919)	FORMER RESIDENTIAL RED ZONE PROPERTY OWNERS (n=322)
Gender (%)			
Male	46	49	40
Female	53	50	60
Gender Diverse	1	0	0
Ethnicity (%)*			
New Zealand European	84	85	94
New Zealand Māori	10	6	4
Pacific	1	1	0
Asian	6	6	2
Indian	0	0	0
European	4	4	3
Other	1	1	0
Prefer not to say	1	2	1
Age (%)			
15-17 years	11	5	-
18-24 years	11	13	-
25-34 years	12	11	2
35-44 years	20	18	9
45-54 years	21	22	25
55-64 years	10	13	29
65+ years	15	18	35

* Percentage may not add to 100% due to multi-answer question



APPENDIX 3: QUESTIONNAIRE

QUESTIONNAIRE

Thank you for agreeing to participate in this important survey.

As you move through the survey, please review your answers carefully before moving to the next question as you will not be able to return back to edit them. Please use the button at the bottom of the screen rather than your browser buttons.

Nielsen, an independent research company, is hosting the survey and your results will then be passed onto Regenerate Christchurch. The full set of data will be held by Regenerate Christchurch and will remain confidential. Please be assured that no data that could identify you will be used in any reports on this research. Your details will not be used by Nielsen for any other purposes. For our full privacy statement please click here.

If you would like to pause the survey to return to it later, simply close the browser window and follow the log in instructions on your letter / postcard again. When you re-enter the survey you will be able to continue from where you left off.

If you require assistance at any time during the survey, or would like to contact us, please click on the email image at the bottom of each screen.

To begin, click on the '>>' button below.

Q1	In which of the following age groups do you belong?	Code	Route
	[CLOSE STATEMENT IF AGE IS LESS THAN 15 YEARS] Thank you for your interest in taking part in this important research, unfortunately we need those who are currently over the age of 15 years.		
	[CLOSE STATEMENT IF RESPONDENT IS FROM PANEL PROVIDER AND NOT 15-17 YEARS] Thank you for your interest in taking part in this important research, unfortunately we need those who are currently between the ages of 15 and 17.		
	[CLOSE STATEMENT IF RESPONDENT IS FROM FORMER RED ZONE RESIDENTIAL SAMPLE AND NOT 18 +] "Thank you for your interest in taking part in this important research, unfortunately we need those who are currently over the age of 18 years		
	Less than 15 years	01	CLOSE
	15-17 years	02	
	18-19 years	03	
	20-24 years	04	
	25-29 years	05	
	30-34 years	06	
	35-39 years	07	
	40-44 years	08	
	45-49 years	09	
	50-54 years	10	
	55-59 years	11	
	60-64 years	12	
	65-74 years	13	
	75+ years	14	

Q2

Are you: [SA]

Male

Female

Gender diverse

Code	Route
1	
2	
3	

Q3

Which ethnic group or groups do you belong to? [MA]

PROBE Please select all that apply

New Zealand European

New Zealand Māori

Pacific

Asian

Indian

Prefer not to say

Other (please specify)

Code	Route
01	
02	
03	
04	
05	
97	
98	

Q4

Which area do you currently live in?

[CLOSE STATEMENT IF RESPONDENT IS FROM PANEL PROVIDER AND NOT LIVING IN CHRISTCHURCH CITY] Thank you for your interest in taking part in this important research, unfortunately we need those who are currently living in Christchurch City.[SA]

Christchurch City (including Banks Peninsula)

Selwyn District

Waimakariri District

Outside these areas

Code	Route
1	
2	
3	
4	

The purpose of this survey is to inform the planning and decision making surrounding the regeneration of the Otakaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley).

This is the area is shown in purple below.

Please think about this area when answering the survey.



Click on the '>>' button when you are ready to continue.

The following eight broad areas are all areas that need to be considered in the planning and decision-making around the regeneration of the Otakaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley). However, it is not always possible to meet every need at the same time and sometimes trade-offs have to be made, with the most important areas given priority. As an example, a need for *transport routes* may need to be weighed up against a need for *open spaces*.

We would like you to think about how important you feel each of these broad areas is for the regeneration of the Otakaro Avon River Corridor. Probably, you will think all eight areas are important, but some will be more important to you than others. Please give each area a score out of 10 for how important you think this area is for the regeneration of the Otakaro Avon River Corridor. [SA]

PROBE By 'regenerated areas' we mean the Otakaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley). To have a look at this area on a map, please [click here](#).

Q5

The following eight broad areas are all areas that need to be considered in the planning and decision-making around the regeneration of the Otakaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley). However, it is not always possible to meet every need at the same time and sometimes trade-offs have to be made, with the most important areas given priority. As an example, a need for *transport routes* may need to be weighed up against a need for *open spaces*.

We would like you to think about how important you feel each of these broad areas is for the regeneration of the Otakaro Avon River Corridor. Probably, you will think all eight areas are important, but some will be more important to you than others. Please give each area a score out of 10 for how important you think this area is for the regeneration of the Otakaro Avon River Corridor. [SA]

PROBE By 'regenerated areas' we mean the Otakaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley). To have a look at this area on a map, please click here.

	8	9	10 - Extremely important	0 - Not at all important
(R1) The regenerated areas help ensure people in Christchurch have an attractive and well-designed urban environment.....	08	09	10	11
(R2) The regenerated areas help ensure people in Christchurch have a range and choice of housing ...	08	09	10	11
(R3) The regenerated areas help ensure people have a sense of connection to and participate in their community.....	08	09	10	11
(R4) Christchurch's culture and heritage are valued in the regenerated areas	08	09	10	11
(R5) Unique landscapes and indigenous wildlife and plants in the regenerated areas are protected and enhanced	08	09	10	11
(R6) The transport system meets the needs of the community living in and around or visiting the regenerated areas	08	09	10	11
(R7) Communities living in and around or visiting the regenerated areas are safe	08	09	10	11
(R8) The regenerated areas are a good place to work, visit, invest and do business	08	09	10	11

Q6

If you had to choose just one area which you considered to be of critical importance and that should always be the most important consideration in planning for the Otakaro Avon River Corridor regeneration, which **one** area would it be? [MA]

The regenerated areas help ensure people in Christchurch have an attractive and well-designed urban environment.....

1

The regenerated areas help ensure people in Christchurch have a range and choice of housing

2

The regenerated areas help ensure people have a sense of connection to and participate in their community

3

Christchurch's culture and heritage are valued in the regenerated areas.....

4

Unique landscapes and indigenous wildlife and plants in the regenerated areas are protected and enhanced

5

The transport system meets the needs of the community living in and around or visiting the regenerated areas

6

Communities living in and around or visiting the regenerated areas are safe

7

The regenerated areas are a good place to work, visit, invest and do business

8

Q7 [Q7a.] Now we would like you to consider some more detailed areas. Again, bearing in mind that there is usually not the resource nor the opportunity to deliver everything at once, some areas might need to be prioritised over others.

For each area, please indicate whether you see this as **essential** (must not be compromised), **very important** (but not absolutely essential if trade-offs need to be made), **nice to have** (if there is sufficient resource and funding) or **not necessary at all**.

[Q7b. AND Q7c.] And here, please indicate whether you see this as **essential** (must not be compromised), **very important** (but not absolutely essential if trade-offs need to be made), **nice to have** (if there is sufficient resource and funding) or **not necessary at all**. [SA]

	Essential	Very important	Nice to have	Not necessary at all
(R1) Urban areas are well designed and form a hub for the community	1	2	3	4
(R2) Streetscapes, public open spaces and public buildings enhance the look and function of the areas.	1	2	3	4
(R3) Housing is good quality (e.g. well heated, energy efficient)	1	2	3	4
(R4) The range of housing types meet the diverse needs of communities (e.g. different sized homes, different materials, attached/unattached homes)	1	2	3	4
(R5) There are sufficient affordable housing options	1	2	3	4
(R6) There are places for people to meet and gather (e.g. libraries, community halls)	1	2	3	4
(R7) People, places and spaces make it easier to have a good quality family life	1	2	3	4
(R8) People are actively involved in their communities and local issues	1	2	3	4
(R9) People are given opportunities to influence decisions about their communities	1	2	3	4
(R10) There is increasing participation in recreation and sporting activities	1	2	3	4
(R11) All people have fair and easy (equitable) access to parks, open spaces, recreation facilities in the regenerated areas	1	2	3	4
(R12) Christchurch's identity and heritage is enhanced in the development of new buildings and public spaces.	1	2	3	4
(R13) The values and identity of those who occupied the land prior to the earthquakes are respected	1	2	3	4
(R14) Sites and places of significance to tangata whenua are protected and celebrated	1	2	3	4
(R15) Cultural and ethnic diversity is valued and promoted .	1	2	3	4
(R16) Opportunities for participation in arts, culture and creative expression are provided	1	2	3	4
(R17) Native plants and wildlife are protected and attracted	1	2	3	4
(R18) Landscapes and natural features are protected and enhanced	1	2	3	4
(R19) Water quality in rivers, streams, lakes and wetlands is improved.....	1	2	3	4
(R20) The quality and quantity of groundwater is protected (i.e. drinking water that is sourced from underground aquifers).....	1	2	3	4

(R21) Surface water is well managed (e.g. captured and stored for re-use, storm and flood water management systems)	1	2	3	4
(R22) The land and water supports the production of food for residents now and in the future (i.e. mahinga kai)	1	2	3	4
(R23) The transport system provides people with access to economic, social and cultural activities	1	2	3	4
(R24) An increased proportion of journeys are made by active travel (e.g. cycling, walking, running)	1	2	3	4
(R25) An increased proportion of journeys are made by public transport	1	2	3	4
(R26) Buildings and infrastructure are resilient against natural hazards (e.g. earthquakes, flooding)	1	2	3	4
(R27) People are safe from crime	1	2	3	4
(R28) Injuries and risks to public health are minimised	1	2	3	4
(R29) Development encourages economic growth through new businesses and investment	1	2	3	4
(R30) Investor certainty and confidence are achieved through the removal of barriers to business (e.g. infrastructure, broadband, reducing compliance barriers)	1	2	3	4
(R31) Development attracts the types of visits and tourism that will help the region to prosper	1	2	3	4
(R32) Improved employment opportunities especially for young people	1	2	3	4
(R33) Access to high quality education and training opportunities	1	2	3	4
(R34) Developments are designed for future use (e.g. energy efficient, new technologies)	1	2	3	4
(R35) Developments respond to the future challenges and opportunities of climate change (e.g. protecting against rising sea levels, coastal erosion and flooding, buildings and infrastructure to protect against temperature variations)	1	2	3	4

Q8 Imagine that Regenerate Christchurch can only focus on ten **essential** areas to start with. From this list, which are the ten most critical areas for Regenerate Christchurch to focus on first. [MA]

<pipe responses where Q7 R1-R35 = 1 ('Essential')>.....

Code	Route
1	

Q9 When thinking about the parks, open spaces and recreation facilities in the regenerated areas, which of the following types of leisure and recreation facilities do you think are most needed in the regenerated areas?

[SA]

PROBE Please select three areas you think are most needed (in order of priority)

	Most needed	Second most needed	Third most needed
(R1) Open spaces	1	2	3
(R2) Children's playgrounds	1	2	3
(R3) Skatepark/ Basketball hoops and other activities for older children/ youth	1	2	3

Q14	Which of the following best describes how well your total income meets your everyday needs for things such as accommodation, food, clothing and other necessities?[SA] PROBE Please select one answer	Code	Route
	Have more than enough money	01	
	Enough money	02	
	Just enough money	03	
	Not enough money	04	
	Prefer not to say	97	

Q15	Which of the following best describes your own occupation?[SA]	Code	Route
	Home duties (not otherwise employed).....	01	
	Retired/superannuitant	02	Q16
	Social Welfare Beneficiary/Unemployed	03	
	Student	04	
	Clerical or sales employee	05	
	Semi-skilled worker.....	06	
	Technical or skilled worker	07	
	Business Manager/Executive.....	08	
	Business proprietor or Self employed	09	
	Teacher/Nurse/Police/Other trained service worker.....	10	
	Professional or Senior Government Official	11	
	Labour, Manual, Agricultural or Domestic worker	12	
	Farm owner or Farm Manager	13	
	Other (please specify)	98	

Q16	And which of the following best describes your occupation before retirement?[SA]	Code	Route
	Home duties (not otherwise employed)	01	
	Social Welfare Beneficiary/Unemployed	02	
	Student	03	
	Clerical or sales employee	04	
	Semi-skilled worker	05	
	Technical or skilled worker	06	
	Business Manager/Executive	07	
	Business proprietor or Self employed	08	

Teacher/Nurse/Police/Other trained service worker	09	
Professional or Senior Government Official	10	
Labour, Manual, Agricultural or Domestic worker	11	
Farm owner or Farm Manager	12	
Other (please specify)	98	

Q17 What is your current street address?

Please note: This information will only be used to see if there are differences between different areas. Your individual information will not be looked at separately.

Q18 And finally, please comment on any other aspects that are important to you.

Q19 If more in-depth research is to be carried out on this topic in the future, are you willing to provide your contact details so that either Regenerate Christchurch, Nielsen or an agency that continues Regenerate Christchurch's work are able to invite you to take part in further research?

Please note that providing your contact details does not put you under any obligation to participate. This information will be held by Regenerate Christchurch, Nielsen or an agency that continues Regenerate Christchurch's work and will only be used for more in-depth research. If you would rather not be contacted about further research then your answers will remain confidential and you will still be eligible for the prize draw.

[SA]

Yes, I am willing to be contacted to take part in any further research

No

Code	Route
1	
2	

Q20 **Wording if respondent is 15-17 years of age and willing to be contacted for further research**

Please provide your contact details below. These details will also be used if you are the winner of <the \$500 Prezzy Card / one of the \$50 Prezzy Cards>.

Wording if respondent is aged 18 + and not willing to be contacted for further research

Please provide your contact details below so that we can contact you if you are the winner of <the \$500 Prezzy Card / one of the \$50 Prezzy Cards>.

Please be assured that these details will only be used to contact the <winner/winners> of the prize draw.

If you would like to see the terms and conditions of the prize draw please click [here](#).

(R1) Name:

(R2) Phone number:

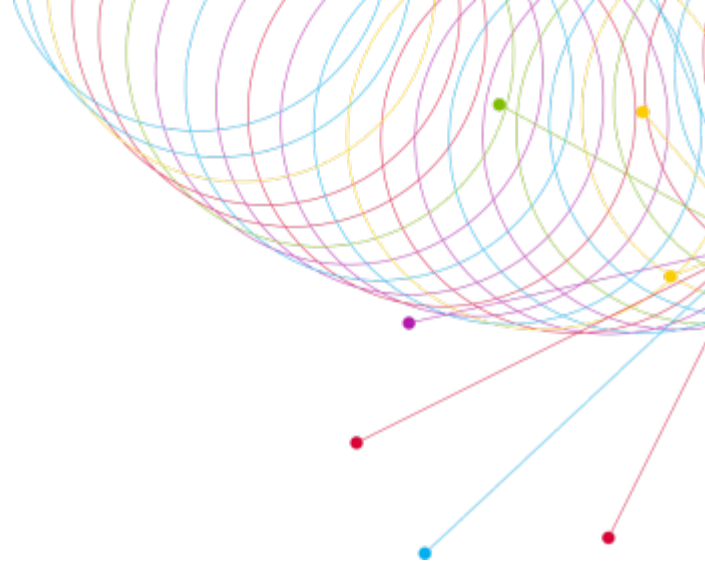
(R3) E-mail:

We really appreciate that you have taken the time to complete this survey.

Before you finish, we would like to ask for any feedback or suggestions you have on our online survey. Any comments are appreciated and will help us to improve our future surveys.

If you have any questions, please contact Nielsen during office hours on 0800 400 402.

Please click the >> button below to submit your survey.



APPENDIX 4: COMMUNICATIONS WITH RESPONDENTS

SURVEY LETTER – SENT TO RANDOM SAMPLE FROM THE ELECTORAL ROLL



<Mailing Address_1>
<Mailing Address_2>
<Mailing Address_3>
<Mailing Address_4>
<Mailing Address_5>
<Mailing Address_6>, <postcode>

Dear <Mailing Address_1>,

HAVE YOUR SAY ON THE REGENERATION OF CHRISTCHURCH

Regenerate Christchurch is responsible for leading Christchurch from recovery to regeneration. We want to ensure that Christchurch is a vibrant city for people to grow, connect and thrive.

We are currently in the process of developing a plan for the regeneration of the Ōtākaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley).

To help with our planning and decision making it is essential that we understand what our communities needs are. This will ensure that we focus our efforts on the needs that Christchurch residents have identified and see as most critical to the future of our communities and our city. This survey is one of several ways in which we intend to seek feedback from the community.

We would therefore like to ask for you to have your say by participating in this important survey which will take about 12 to 15 minutes.

If you have any questions, please call Nielsen's helpline on 0800 400 402 or email adrienne.pointer@nielsen.com

Thank you for your time.

Yours sincerely,

Rob Kerr, General Manager | Regenerate Christchurch



New Zealand Government

What do I need to do?

Completing the survey online is secure, quick and easy.

1. Go to:

www.acnonline.com/christchurch



2. Enter the user name and survey code shown here:

User name:

100054

Survey code:

fxg



3. Click >>

Once you've completed the survey you go in the draw to win a \$500 Prezzy® card!*

Is there someone in your household aged 15 to 17?

We want to hear their views as well as yours!

Please pass on the enclosed postcard which explains how they can complete the survey. Each young person aged 15 to 17 who completes the survey will be entered into the draw for one of five \$50 Prezzy® cards*!

*Terms and conditions can be found at www.acnonline.com/christchurch

Prezzy® cards can be used anywhere eftpos or credit cards are accepted.

FREQUENTLY ASKED QUESTIONS

Why was I invited to take part in the survey?

Your name has been randomly chosen from the Electoral Roll to take part in this survey.

It is very important that everyone selected to complete the survey does so, because then we can be sure the results accurately reflect the views of Christchurch residents.

If you cannot take part in the survey or if you have any questions, please call Nielsen on 0800 400 402.

Is this the only way that Regenerate Christchurch is seeking input to their planning?

No. Regenerate Christchurch is seeking input into regeneration planning from the community in a number of different ways.

Find out more at <https://engage.regeneratechristchurch.nz/>

I didn't live in Christchurch when the earthquakes happened. Is the survey relevant to me?

Yes, anyone who has been chosen from the Electoral Roll who currently lives in Christchurch City can take part in the survey. The survey focuses on the future of the city. We would really appreciate it if you would take part.

I don't have a computer. How can I complete the survey?

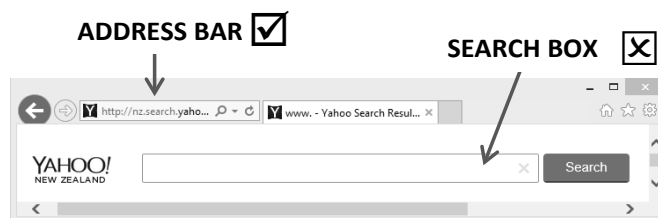
You can use a computer at a public library. Ask a librarian for help if you are not confident with computers.

Why does the website address provided on the first page of this letter not take me to the correct web page?

You may have incorrectly typed in the address which is:

www.acnonline.com/christchurch

Or, you may have inserted the link into the search box rather than the address bar on the website browser. Using the **address bar** works better.



If you continue to have difficulties then please call 0800 400 402.

Will my answers be kept confidential?

Please be assured that no data that could identify you will be used in any reports on this research. Nielsen, an independent research company, is hosting the survey and your results will then be passed on to Regenerate Christchurch. The full set of data will be held by Regenerate Christchurch and will remain confidential.

What do I do if the survey stops or the site crashes before I've had time to complete the survey?

Until you submit the questionnaire, you can re-open it and you should find that it will take you back to the last question you completed. All of your answers will have been saved as you progress.

Can I change my response?

If you would like to change one of your responses please call 0800 400 402.

I'm not aged 15 to 17, is the survey for me?

There are two surveys.

The first is for you as the recipient of this letter. This survey can be accessed by going to **www.acnonline.com/christchurch** and logging on using the details provided on the front of this letter.

As well as hearing from you, we would also like to hear from anyone aged 15 to 17 in your household. They can also access the survey by going to **www.acnonline.com/christchurch**. However, they need to use the login details provided on the enclosed postcard.

YOUTH POSTCARD - FRONT



YOUTH POSTCARD - BACK

Are you aged between 15 to 17?

We want to know what you think should be focused on for the regeneration of the Ōtākaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley).

Spend 10 to 15 minutes giving us your thoughts and be in to win one of five \$50 Prezzy® cards. Prezzy® cards can be used in most stores!

What do you need to do?

It's easy! All you have to do is complete our quick survey using your computer, tablet or mobile phone.

1. Go to: www.acnonline.com/christchurch

2. Enter the username: **xxxxxx**

Name _____ Survey code: abc

Name _____ Survey code: def

Name _____ Survey code: ghi

3. Enter one of the survey codes. Up to three people in your house aged 15-17 can take part!

Don't forget to write your name next to the survey code used.

Anyone else aged 15-17? Pass on this card!

Terms and conditions apply to the use of Prezzy® cards and can be found at www.prezzycard.co.nz

New Zealand Government

Christchurch
City Council



ADULT REMINDER POSTCARD - FRONT



New Zealand Government



ADULT REMINDER POSTCARD - BACK



<Mailing Address_1>
<Mailing Address_2>
<Mailing Address_3>
<Mailing Address_4>
<Mailing Address_5>
<Mailing Address_6>, <postcode>



New Zealand Government



<Date>

Dear <Mailing Address_1>

About a week ago, you should have received a letter inviting you to take part in a survey about the Regeneration of Christchurch.

We are currently in the process of developing a plan for the regeneration of the Ōtakaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley). Your help will ensure that this plan takes into account the needs of our communities.

I would appreciate your participation in this 12-15 minute survey. Please go to www.acononline.com/christchurch and enter your username and survey code:

Username: <username>

Survey code: <survey code>

If you have any questions please call Nielsen's helpline **0800 400 402**.

The survey will be open until Sunday 12 March. I would like to thank you in advance for helping us and the Christchurch community.

Thank you if you have recently completed this survey, please recycle this card.

Yours sincerely

A handwritten signature in black ink, appearing to read "Rob Kerr".

Rob Kerr,
General Manager | Regenerate Christchurch

If undelivered return to Nielsen, PO Box 11 346, Wellington 6142, New Zealand

SURVEY EMAIL INVITE – FORMER RESIDENTIAL RED ZONE RESIDENTS



In 2015 you completed a survey about your experience as a former red zone property owner who accepted the Crown offer for the purchase of your property (the survey was conducted by Nielsen on behalf of the Canterbury Earthquake Recovery Authority). You may remember that at the end of the survey you agreed to be contacted again to be invited to participate in further research.

Regenerate Christchurch is currently in the process of developing a plan for the regeneration of the Otakaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley), and would like to hear your views as a former owner.

We would therefore like to ask for you to have your say by participating in this important survey which will take about 12 to 15 minutes.

To thank everyone who takes the time to participate, there will be a prize draw to win a \$500 Prezzy Card.

About Regenerate Christchurch and why they are conducting the survey:

Regenerate Christchurch is responsible for leading Christchurch from recovery to regeneration. They want to ensure that Christchurch is a vibrant city for people to grow, connect and thrive.

To help with their planning and decision making it is essential that they understand what the needs of communities are. This will ensure they focus their efforts on the needs that Christchurch residents have identified and see as most critical to the future of our communities and our city. This survey is one of several ways in which Regenerate Christchurch intends to seek feedback from the community.

CLICK ON THE LINK BELOW TO BEGIN THE SURVEY

<http://acnonline.com/cl2.asp?cp=p3651999059&u=4&p=mrc>

If this doesn't bring up an internet browser with the survey then you can copy and paste it into your browser.

If you are prompted for a userid or password please enter userid:

userid: 4

Password: mrc

This survey is open for a limited time, so please complete it at your earliest convenience.

If you have any questions, please reply to this email or call our toll-free Nielsen line **0800 400 402** during office hours.

Thank you in advance for your participation, we would really appreciate your input.

Kind regards,

Megan Walker
Project Manager
Nielsen

If you wish to unsubscribe from our client's email list and receive no further survey invitation emails from Nielsen, including invitations to participate in other research conducted by Nielsen, please [click here](#).

If the unsubscribe link above does not work, please copy and paste the link below into your browser window:

<http://acnonline.com/munsub.asp?cp=p3651999059&u=Scott.Moore@nielsen.com&i=4&s=AWGJVVW>

New Zealand Government



SURVEY REMINDER – FORMER RESIDENTIAL RED ZONE RESIDENTS



Recently you will have received an email inviting you to participate in this important research for **Regenerate Christchurch**.

Regenerate Christchurch is currently in the process of developing a plan for the regeneration of the Ōtākaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley), and would like to hear your views as a former owner.

This important survey which will take about 15 to 20 minutes. By completing this survey before **Sunday 12 March**, you will have the chance to go into the prize draw to win a **\$500 Prezy Card**.

TO BEGIN OR CONTINUE FROM WHERE YOU LEFT OFF PLEASE CLICK ON THE LINK BELOW

<http://acnonline.com/cl2.asp?cp=p3651999059&u=4&p=mrc>

If this doesn't bring up an internet browser with the survey then you can copy and paste it into your browser.

If you are prompted for a userid or password please enter userid:

userid: 4

Password: mrc

If you have any questions, please reply to this email or call our toll-free Nielsen line **0800 400 402** during office hours.

Thank you in advance for your participation, we would really appreciate your input.

How we got your details:

In 2015, you completed a survey about your experience as a former red zone property owner who accepted the Crown offer for the purchase of your property (the survey was conducted by Nielsen on behalf of the Canterbury Earthquake Recovery Authority). You may remember that at the end of the survey you agreed to be contacted again to be invited to participate in further research. This invitation is voluntary.

Kind regards,

Megan Walker
Project Manager
Nielsen

If you wish to unsubscribe from our client's email list and receive no further survey invitation emails from Nielsen, including invitations to participate in other research conducted by Nielsen, please [click here](#).

If the unsubscribe link above does not work, please copy and paste the link below into your browser window:
<http://acnonline.com/nrunsubscribe.asp?cp=p3651999059&u=4&p=mrc>

New Zealand Government

Christchurch
City Council



SURVEY FINAL REMINDER – FORMER RESIDENTIAL RED ZONE RESIDENTS



Recently we emailed you an invitation to participate in a survey about the regeneration of Christchurch.

We'd like to let you know that the deadline to complete the survey is approaching - the survey is only open until **Sunday 12 March**.

By completing this survey, you will have the chance to go into the prize draw to win a **\$500 Prezzy Card**. This important research will only take 15 to 20 minutes.

Regenerate Christchurch is currently in the process of developing a plan for the regeneration of the Ōtākaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley), and would like to hear your views as a former red zone owner. Your experiences will be different, which is why we need as many responses as possible to make sure we have a complete picture. Even if you did not own a property in this particular area, we are still interested in hearing your views!

TO BEGIN OR CONTINUE FROM WHERE YOU LEFT OFF PLEASE CLICK ON THE LINK BELOW

<http://acnonline.com/cl2.asp?cp=p3651999059&u=4&p=mrcc>

If this doesn't bring up an internet browser with the survey then you can copy and paste it into your browser.

If you are prompted for a userid or password please enter userid:

userid: 4

Password: mrcc

If you have any questions, please reply to this email or call our toll-free Nielsen line **0800 400 402** during office hours.

Thank you in advance for your participation, we would really appreciate your input.

How we got your details:

In 2015, you completed a survey about your experience as a former red zone property owner who accepted the Crown offer for the purchase of your property (the survey was conducted by Nielsen on behalf of the Canterbury Earthquake Recovery Authority). You may remember that at the end of the survey you agreed to be contacted again to be invited to participate in further research. This invitation is voluntary.

Kind regards,

Megan Walker
Project Manager
Nielsen

If you wish to unsubscribe from our client's email list and receive no further survey invitation emails from Nielsen, including invitations to participate in other research conducted by Nielsen, please [click here](#).

If the unsubscribe link above does not work, please copy and paste the link below into your browser window:

<http://acnonline.com/r/unsub.asp?cp=p3651999059&u=4&p=mrcc&i=4&s=AWG11W1W>

New Zealand Government



WEBSITE LANDING PAGE



Thank you for accessing the Regenerate Christchurch survey.

Your feedback is extremely valuable and will help inform the planning and decision making surrounding the regeneration of the Ōhākaro Avon River Corridor (the land alongside the river from Barbadoes Street to Bexley). Nielsen, an independent research company, is carrying out the survey on behalf of Regenerate Christchurch. The survey will take approximately 10 – 15 minutes depending on your answers.

PLEASE ENTER YOUR USER NAME AND SURVEY CODE BELOW THEN CLICK THE >> BUTTON

User name:

Survey code:

Your 'User name' comprises 8 numerals.

Your 'Survey code' comprises 3 **lower-case** alphabet characters.

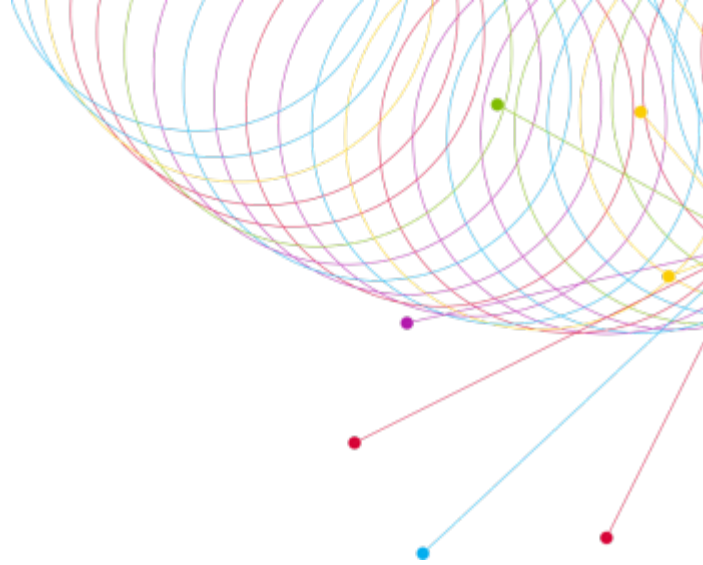
Your user name and survey code can be found on the letter that you would have received.

If you have any problems logging in to the survey please call us on 0800 400 402 or click on the  icon to email us.



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New Zealand Government



APPENDIX 5: RESPONSE RATE FOR CHRISTCHURCH CITY RESIDENTS AGED 18 OR OVER CONTACTED VIA THE ELECTORAL ROLL

RESPONSE RATE FOR CHRISTCHURCH CITY RESIDENTS AGED 18 OR OVER CONTACTED VIA THE ELECTORAL ROLL

From 8,000 people aged 18 or over selected randomly from the Electoral Roll, 805 completed surveys were received.

The return rate was 10%. The return rate is calculated as the number of completed interviews as a proportion of total number of selections minus exclusions based on known outcomes (e.g. death, moved out of region, gone no address), i.e. using the calculation below:

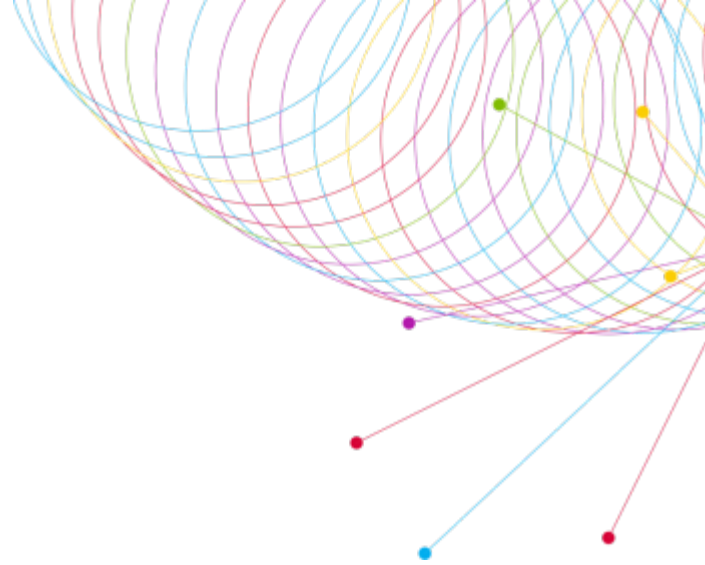
Completed surveys / total number of invitations mailed out (excluding GNAs and ineligible) x 100

To calculate the response rate we then apply the same proportion of ineligible as those we have heard back from to those we have not (i.e. the 238 "Unknown". This therefore assumes that there will be the same number of ineligible (deceased, moved etc) in the group we did not hear from as is in the group we did hear back from).

The final response rate was 13%.

The table below outlines the return and response rate calculation:

CATEGORY	n
Deceased	1
GNA	195
No computer access	20
Unavailable	9
Health/Age	13
TOTAL INELIGIBLES	238
Refused	11
Incomplete	56
Unknown - Mailed Out, No Info	6890
TOTAL "REFUSALS"	6957
Completes	805
Mail Outs	8000
RETURN RATE	10.4%
RESPONSE RATE	12.8%



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